

Reform.Nao	Brief Description	Detailed query	Link / Reply to the query
80	Application for erection of a lift and related inspections	Furnish information and implement an online application system with the following features and mandate that all applications are submitted online i. Publish information about the procedure and a comprehensive list of documents required on the Department's website ii. Publish clear timelines on the Department's website mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for decision (approval/ rejection) on the application iii. Allow online application submission, payment thereof, tacking and monitoring without any need of physical touch point for document submission and verification iv. Ensure that the system allows the user to download final signed approval certificate	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>
81		Publish a well-defined inspection procedure, checklist on the Department's web site	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>
82		Design and implement a computerized system which is capable of: i. Identifying buildings/areas that need to be inspected based on risk assessment ii. Computerized allocation of inspectors iii. Allowing users to view and download submitted inspection reports	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>
83		Mandate online submission of inspection report within 48 hours to the Department	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>
105	Obtaining Electricity Connection	Furnish information and implement an online application system with the following features and mandate that all applications are submitted online 1) Publish information about the procedure and a comprehensive list of documents required on the Distribution Company's website	

		<p>2) Allow online application submission, payment thereof, tacking and monitoring without any need of physical touch point for document submission and verification</p> <p>3) Design an online system for e-payment of bills on the portal of the DisComs</p> <p>4) Ensure that information on applicable tariffs are available online (in Rs. Per kWh), and consumers are notified of the change in tariff ahead of the billing cycle (applicable for commercial and industrial users)</p> <p>5) Ensure that the Discoms notify customers of planned outages (maintenance and load shedding) for next 1month in advance. The regulator should be informed accordingly</p>	
106	-do-	<p>Reduce the number of mandatory documents required for obtaining the electricity connection to:</p> <p>1) proof of identity of the user</p> <p>2) proof of ownership/occupancy (in case of owned/leased premise)</p> <p>3) authorization document (in case of firm or company)</p>	<a href="https://electricity.py.gov.in/sites/default/files/JERC%20Regulation.pdf">https://electricity.py.gov.in/sites/default/files/JERC%20Regulation.pdf</a>
107	-do-	<p>Ensure that the regulator publishes monthly data, regarding total duration and frequency of power outages online in public domain</p>	<a href="https://electricity.py.gov.in/quarterly-progress">https://electricity.py.gov.in/quarterly-progress</a>
108	-do-	<p>Ensure that users are provided a fixed cost estimate based on the load (KVA/KW) required for obtaining electricity connection in all industrial areas of State/UT and ensure these charges (demand note) are generated through the online system</p>	
109	-do-	<p>Stipulate timelines for obtaining charged electrical connections for industrial use. Timelines to include Chief Electrical Inspector to Government - CEIG approval (wherever required) for all voltages (including Low/High/Extra High Tension).</p>	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>

		Timelines: Seven days (where no 'Right of Way' (RoW) is required) and fifteen days where RoW is required from the date of application for electrical connection	
110	-do-	Ensure that total outage cap is fixed by regulator for a quarter/year and the DisComs compensates customers for outages that go over the fixed cap	<a href="http://jercuts.gov.in/writereaddata/UploadFile/SOP%20final%20member_1729.pdf">http://jercuts.gov.in/writereaddata/UploadFile/SOP%20final%20member_1729.pdf</a>
111	-do-	Ensure that DisComs use automated tools to monitor power outages in all Industrial areas of State/UT All DisComs 1	<a href="https://electricity.py.gov.in/sites/default/files/compensation_0.PDF">https://electricity.py.gov.in/sites/default/files/compensation_0.PDF</a>
112	-do-	Ensure that DisComs use automated tools for service restoration (except in cases where hardware restoration is required) in all Industrial areas of State/UT	
114	Certification of electrical installation by Chief Electrical Inspector	The authority to provide CEIG approval to be shifted from the State Regulatory Commission to DisComs	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>
115		Furnish information and implement an online application system with the following features and mandate that all applications are submitted online 1) Publish information about the procedure and a comprehensive list of documents required on the Department's website 2) Publish clear timelines on the Department's website mandated through the Public Service Delivery Guarantee Act (or equivalent) legislation for decision (approval/rejection) on the application 3) Allow online application submission, payment thereof, tacking and monitoring without any need of physical touch point for document submission and verification 4) Ensure that the system allows the user to download final signed approval certificate 5) Allow third parties to verify the final approval certificates in public domain	<a href="http://www.ceaclearance.gov.in">www.ceaclearance.gov.in</a>