

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU K. RAMASUBRAMANIAN, B.Sc. (Engg.),
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 24th DAY OF FEBRUARY, 2020

CONSUMER CASE No.01/2020

S. Nadhamuni,
Plot No.10, House No.15,
Third Main Street,
Navasakthi Nagar,
Puducherry – 605 009

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Complainant

Vs.

- 1) The Executive Engineer- Rural North, O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Thethampakkam,
Electricity Department,
Puducherry.
- 3) The Junior Engineer, Thirukkanur,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.01/2020 came up before this Forum for final hearing on 07.02.2020. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. Thiru S. Nadhamuni, Puducherry , has filed a complaint before this Forum on 08/01/2020, with a prayer to direct the Electricity Department to extend the agricultural service based on the application submitted by him in the month of April 2012.
2. The Complainant has submitted a copy of the documents which he had obtained through RTI, wherein the load approval was issued on 25/09/2012 for agricultural service connection to the Applicants viz Thiru G. Nagarajan and also to the Complainant. Based on the above load approval the service connection was extended to Thiru G. Nagarajan, whereas the same was not extended to the complainant and also his application submitted in the month of April 2012 is still kept pending. Hence requested for extending the agricultural power supply based on his application. Hence the complaint.
3. The complaint has been registered as C.C. No.01/2020 and notices have been sent to the Respondents to reply on or before 22/01/2020. On receipt of the reply received from the Respondents, the case has been posted for hearing on 07/02/2020.
4. The Respondents have submitted a proposal for extension of power supply to the proposed agriculture service connection for a connected load of 10HP in favour of Thiru S. Nadhamuni had been prepared and sent for sanction on 12/09/2012 and the same had been sanctioned by the Department on 25/09/2012 with instruction to obtain all the statutory clearance as per the supply code from the applicant before effecting the service connection.
5. The Respondents also submitted that the Complainant has not conveyed his readiness so far to the Department to obtain the sanctioned agriculture service connection in his name.

6. The Respondents also submitted that if the Complainant conveyed his readiness now, the already sanctioned agriculture service connection can be effected only after strengthening / altering the existing LT system, since the present field condition of the LT network varies from the original sanction on 25/09/2012 and the Department will abide by any order of the Forum.

7. During the hearing of the above petition, the Forum directs the Respondents to furnish additional information through additional affidavit with details on the condition under which the service extended to Thiru G. Nagarajan and further hearing was posted on 18/02/2020.

8. The Respondents have submitted in the additional affidavit that as per the guidelines of the Department vide Letter No.1605(4)/ED/SE-I/Tech-I/F-49 (CODE)/2010-11 dated 06/09/2010 agricultural service connection was effected to Thiru G. Nagarajan, bearing policy No.218040/D, dated 09/11/2012 and also sanctioned Agriculture service connection to Thiru S. Nadhamuni had not been effected due to non furnishing of completion report / readiness report. The Respondent also submitted that if the Complainant conveys his readiness the agriculture service sought by him will be extended based on the load approval issued already.

9. During the hearing the Respondents have agreed to effect the service connection as per the guidelines cited in additional affidavit, if the Complainant produces his readiness to effect agriculture service.

ORDER

- i. The Forum directs the Complainant, to fulfil the requirements as per the Technical requirements of the Department for extending the agriculture service as per the Letter No. 1605(4)/ED/SE-I/Tech-I/F-49(CODE)/2010-11 dated 06/09/2010.
- ii. The Respondents shall extend agriculture service sought for by Thiru S. Nadhamuni, as per the conditions that was prevailing at the time of submission of his application i.e., April 2012 after the Complainant complies all the requirements.
- iii. Hence the Complaint is allowed.
- iv. The Complainant is at liberty to prefer an appeal against this Order before the Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd and 4th Floor, Plot No. 55-56, Pathkind Lab Building, Sector -18, Udyog Vihar, Phase IV Gurugram, (122015) Haryana within 30 days from the date of this Order under intimation to this Forum and the Respondents.
- v. A Compliance report shall be submitted to this Forum on the action taken in this regard on or before 25.03.2020.
- vi. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, read with Section 149 of the Electricity Act 2003.

Dated at Puducherry on this the 24th day of February 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(K. RAMASUBRAMANIAN)
CHAIRMAN