

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 10TH DAY OF FEBRUARY 2022

CONSUMER CASE No.01/2022

K. Prabavathy W/o Krishnamoorthy
Represented by K. Nandakumar,
No.6, Pilliyar Koil Street,
Kariyamanickam,
Puducherry-605106.

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Complainant

Vs.

- 1) The Executive Engineer Rural (North) O&M,
Electricity Department,
Puducherry
- 2) The Assistant Engineer –Boomianpet,
Electricity Department,
Puducherry.
- 3) The Junior Engineer – Boomianpet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.01/2022 came up before this Forum for final hearing on 03/02/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from K. Prabavathy W/o Krishnamoorthy represented by K. Nandakumar during the public interaction programme conducted by CGRF at Boomianpet O&M on 06/01/2022. In the complaint, the Complainant had stated that the Department had erected HT line in the plot belonging to her at Thakkakuttai near Moolakulam, opposite to Shenbaka Cars. Since HT line is crossing her plot she is unable to undertake any construction work and requested to shift the HT line. Hence, the Complaint.
2. The complaint has been registered as C.C. No.01/2022 on 06/01/2022 and the copy of the complaint was handed over to the Executive Engineer, Rural (North) and others to furnish reply by 17.01.2022. Reply from the Respondents was received on 18/01/2022.
3. In the Affidavit dated 13/01/2022, the Assistant Engineer, Boomianpet / Respondent No.2 had stated that, the site of the Complainant was inspected with the jurisdictional Junior Engineer and it was observed that the existing HT line was erected very long back. Further, as per JERC Supply Code and procedure followed the plot owner has to bear the entire cost for shifting of the HT / LT line.
4. The case was posted for hearing on 03/02/2022. During the hearing the Complainant had refuted the claim of the Department, that the line was erected long back. He had informed that there was no line when he purchased the plot in 2006 and he had rented out the plot to a construction company for storing blue metals. Even at that time there was no HT line passing through the plot.
5. In the meanwhile, Respondent No.2 had informed that after submitting the Affidavit, he had verified the facts with the Junior Engineers and Assistant Engineers who had worked in the section earlier and it has come to the notice that the line was erected nearly 5 to 6 years back. Since the Department has erected the line in violation of rules, the Assistant Engineer has agreed to shift the line at the cost of the Department by the end of February 2022.

ORDER

- i. Since the Respondents have agreed to shift the line by the end of February 2022, the Respondents are directed to complete the work within the time frame and furnish a compliance report to this Forum.
- ii. Thus, the Complaint is allowed.
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 10th day of February, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN