

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 1ST DAY OF FEBRUARY 2023

CONSUMER CASE No.01/2023

**SUO MOTO PETITION taken on file based on the article published in Dina
Thanthi daily dated 02/01/2023**

- 1) The Executive Engineer –Rural-South O&M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer - Bahour,
Electricity Department,
Puducherry.
- 3) The Junior Engineer – Kirumampakkam
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.01/2022 came up before this Forum for final hearing on 23/01/2023. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. An Article of one Women Self Help Group of Bakialakshmi Nagar was published in the Dinathanthi dated 02/01/2022 in the ‘Complaint Box’ of the newspaper. In the complaint it has been stated that in Bagyalakshmi Nagar, area of Kattukuppam, the electricity lines are in damaged condition. As a result frequent line snapping is happening. Because of higher voltage, electrical appliances are getting damaged. Therefore, requested to change old electricity lines. Hence, the Complaint.

2. A Suo Motto case has been registered as C.C. No.01/2023 on 02/01/2023 and notice was issued to the Executive Engineer – Rural-South and others to furnish reply by 13/01/2023. The case was posted for hearing on 23/01/2023.

3. In the Affidavit dated 13/01/2022, the Assistant Engineer- Bahour /Respondent No.2 on behalf of Respondent No.1 and 3 had stated that, the complaint location was inspected along with the Junior Engineer-Kirumampakkam O&M. The Bakiyalatchoumy Nagar is a newly formed residential layout, and the poles were erected more than 10 years ago with 50 meters span length. The developer / plot owner heighten the road level, the erected poles had become shorter in height and snapping of stays, the strained lines are sagging. Hence the line snapping was happened. Further a scheme for replacement of deteriorated conductor and providing of middle pole is under preparation. The work will be completed after getting of an approval.

4. Hearing was held on 23/01/2023. The Respondents were present. The Forum was not satisfied with the reply as the Respondents have not given any specific time line to complete the work. After detailed discussion, the Respondents have assured to complete the replacement work by 08/02/2022.

ORDER

i. The Respondents are directed to complete the rectification / replacement work by 08/02/2023 as assured and a compliance report to be filed before this Forum within a week afterwards.

ii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 1st day of February 2023

Sd/-

**(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER**

Sd/-

**(A.S. JITENDRA RAO)
LICENSEE MEMBER**

Sd/-

**(T. GOPALAKRISHNAN)
CHAIRMAN**