

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU K. RAMASUBRAMANIAN, B.Sc. (Engg.),
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 9TH DAY OF MARCH, 2020

CONSUMER CASE No.03/2020

V. Gopikannan S/o
Vengadakrishnan,
No.18, Mariamman Koil Street,
Salavaiyalar Nagar,
Lawspet,
Puducherry – 605 008.

....

Complainant

Vs.

- 1) The Executive Engineer- Rural North, O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Lawspet,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer Rev – II,
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Lawspet,
Electricity Department,
Puducherry.

....

Respondents

This Complaint No.3/2020 came up before this Forum for final hearing on 02/03/2020 in the presence of the Complainant and the Respondents. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. Thiru V. Gopikannan S/o Vengadakrishnan, has filed a petition before this Forum on 27/01/2020, with a prayer to Order for revision of bills as per the Order passed in C.C. No.22/2019. The Complainant has prayed to rectify the discrepancies in the meter reading recorded pertaining to PolicyNo.23-34-03-0484C/A2.
2. The Complainant has informed that the discrepancies is still persisting in the meter and therefore requested this Forum to direct the Electricity Department to do the needful for issuing the current consumption charges bills based on the correct consumption recorded in the meter. The Complainant also alleged that the meter was recording consumption even after the main switch was put off and there fore requested for necessary action. Hence, the Complaint.
3. The Complaint has been registered as C.C.No.03/2020 and notices have been sent to the Respondents and the case has been posted for hearing on 27/02/2020.
4. During the hearing he Complainant had informed that the meter is running even when all the loads are switched off. The Forum had advised the Assistant Engineer and Junior Engineer to arrange for inspection and to furnish the facts on 02/03/2020.
5. The Respondents have submitted that the premiseswas inspected on 27/02/2020 and the meter was found to be in good working condition and no violation was observed.

6. Further, the Respondent also informed this Forum that the meter not recorded any consumption when the main switch was put off and therefore, no need for any further action required to be taken

Observation: During the hearing on 02/03/2020 the Complainant informed that he was convinced with the performance of the meter and therefore no need for any correction of bills.

ORDER

- (i) The Forum directs the Complainant to remit the current consumption charges bills as issued by the Electricity Department and no revision is required since the meter is found to be in good working condition.
- (ii) Hence the Petition is not allowed.
- (iii) The Complainant is at liberty to prefer an appeal against this Order before the Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd and 4th Floor, Plot No. 55-56, Pathkind Lab Building, Sector -18, Udyog Vihar, Phase IV Gurugram, (122015) Haryana within 30 days from the date of this Order under intimation to this Forum and the Respondents.
- (iv) A report on compliance shall be submitted by the Respondents to this Forum within 30 days from the date of receipt of this Order.
- (v) Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, read with Section 149 of the Electricity Act 2003.

Dated at Puducherry on this the 09th day of March 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(K. RAMASUBRAMANIAN)
CHAIRMAN