

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 31ST DAY OF MARCH 2023

CONSUMER CASE No.04/2023

**SUO MOTO PETITION taken on file based on the article published in Dina
Thanthi daily dated 05/01/2023**

- 1) The Executive Engineer –Rural-South O&M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer - Bahour,
Electricity Department,
Puducherry.
- 3) The Junior Engineer – Bahour
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.04/2023 came up before this Forum for final hearing on 23/01/2023. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. An Article of one Thiru Vadivelu, from Kuruvintham was published in the Daily Thanthi dated 05/01/2023 under the caption ‘Complaint Box’ of the newspaper. In the complaint it has been stated that on the road stretch from Bahour to Irulanchandai there are 10 poles which are in damaged condition and requested to replace the damaged poles. Hence, the Complaint.

2. A Suo Motto case has been registered as C.C. No.04/2023 on 05/01/2023 and notice was issued to the Executive Engineer – Rural-South and others to furnish reply by 17/01/2023. Reply was furnished by the Respondents on 18/01/2023. The case was posted for hearing on 23/01/2023.

3. In the Affidavit dated 13/01/2023, the Assistant Engineer- Bahour /Respondent No.2 on behalf of Respondent No.1 and 3 had stated that, the location was inspected along with Junior Engineer, Bahour. It was noticed that 7 Nos. of RCC poles (aged Pole) is in deteriorated condition. Further the poles were erected more than 15 years ago, due to ageing and natural calamities, the poles are deteriorated condition. As a safety norm, out of 7 No.s of poles one No. was replaced and the remaining will be replaced shortly. Further, a scheme for replacement of deteriorated conductor and providing of middle is under preparation. The work will be completed after getting approval.

4. Hearing was held on 23/01/2023. The Respondents were present. The Respondents had stated that action was already initiated and the damaged poles will be replaced shortly. The Respondents were directed to complete the work by 08/02/2023 and send photographic evidence of replacing the poles.

ORDER

i. As discussed above, the Respondents are directed to complete the replacement work by 08/02/2023 and a compliance report to be filed before this Forum within a week afterward.

ii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 31st day of January 2023

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN