

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 2ND DAY OF MARCH 2022

CONSUMER CASE No.06/2022

Dr. Syed Ibrahim and
Residents of Goden Nagar,
PK Salai,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal
- 2) The Assistant Engineer –Town-II,
Electricity Department,
Karaikal.
- 3) The Junior Engineer – North,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.06/2022 came up before this Forum for final hearing on 15/02/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from the residents of Golden Nagar, Karaikal during the camp sitting of this Forum conducted at Karaikal on 11/01/2022. In the complaint, the Complainant had stated that there are more than 60 residents in Golden Nagar, PK Salai living for more than 10 years. But there are no street light facilities. There are places of worship in this area. During night time, people are not able to come out due to stray dogs in this area and the children and elderly people are put to hardship. Therefore, the Complainant pray for rectification of the problem. Hence, the Complaint.

2. The complaint was registered as C.C. No.06/2022 on 11/01/2022 and the copy of the complaint was handed over to the Executive Engineer, Karaikal to furnish reply by 20.01.2022. Reply from the Respondents was received on 21/01/2022 and copy of the same communicated to the Complainant.

3. In the Affidavit dated 19/01/2022, the Assistant Engineer, Town-II/ Respondent No.2 on behalf of Respondent No.1 & 3 had stated that, based on the petition, estimate has been prepared for an amount of Rs.25,995/- to provide new LED street lights to the Complainant's area. As per JERC Regulation 5.59(4) letter has been sent vide No.2440/EDK/JE/F.ST/2021-22 dated 19/01/2022 to the Commissioner, Karaikal Municipality to furnish necessary consent letter to bear the estimate cost and Resolution. On receipt of the above, the estimate will be got sanctioned by the competent authority and after payment made by the local body the street lights will be provided.

4. The case was posted for hearing on 15/02/2022 at Karaikal. During the hearing the Complainant was not present, but came for hearing after completion of hearing. The Respondent was directed to follow up with the Commissioner, Karaikal Municipality for issue of clearance for providing new street lights. The Complainant was also advised to follow up with the Commissioner, Karaikal Municipality.

ORDER

- i. Since the complaint had been attended by the Respondent, the complaint is closed.

Dated at Puducherry on this the 02nd day of March, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN