

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 2ND DAY OF MARCH 2022

CONSUMER CASE No.07/2022

M. Rajadurai,
S/o Manickam,
38, New Town,
Valluvar Street,
Neravy,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal
- 2) The Assistant Engineer –Town-I,
Electricity Department,
Karaikal.
- 3) The Junior Engineer – Neravy,
Electricity Department,
Karaikal.

....

Respondents

This case in C.C. No.07/2022 came up before this Forum for final hearing on 15/02/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from the complainant M. Rajadurai, during the camp sitting of this Forum conducted at Karaikal on 11/01/2022. In the complaint, the Complainant had stated that in Neravy from new Bus Stand to Valluvar Street, street lights are not burning, in spite of giving several representations, no action was taken by the Department. Public have represented several times. This area is totally dark and lot of snakes are moving in the area. Hence requested for street light and to provide LED lights in the existing poles. Hence, the Complaint.

2. The complaint was registered as C.C. No.07/2022 on 11/01/2022 and the copy of the complaint was handed over to the Executive Engineer, Karaikal to furnish reply by 20.01.2022. Reply from the Respondents was received on 24/01/2022 and copy of the same communicated to the Complainant.

3. In the Affidavit dated 19/01/2022, the Assistant Engineer, Town-I/ Respondent No.2 on behalf of Respondent No.1 & 3 had stated that, one 4' x 40 watts single tube light has been installed and made lit on 18/01/2022 and other existing street lights in Valluvar street are also glowing.

4. The case was posted for hearing on 15/02/2022 at Karaikal. During the hearing both the Complainant and Respondents were present. The Complainant had informed that the Department has provided additional street lights and solved the street light problem of the area and satisfied with the action taken.

ORDER

i. Since the complaint had been attended by the Respondent, the complaint is closed.

Dated at Puducherry on this the 02nd day of March, 2022

Sd/-

**(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER**

Sd/-

**(A.S. JITENDRA RAO)
LICENSEE MEMBER**

Sd/-

**(T. GOPALAKRISHNAN)
CHAIRMAN**