

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 28TH DAY OF FEBRUARY 2022

CONSUMER CASE No.08/2022

K. Asha Priyadarshini,
93, Church Street,
Serumavilangai,
Surakudy,
Karaikal

....
Vs.

Complainant

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Town-II,
Electricity Department,
Karaikal.
- 3) The Junior Engineer – Town-North,
Electricity Department,
Karaikal.

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Respondents

CONSUMER CASE No.09/2022

S. Azharudeen,
No.13, Church Street,
Serumavilangai,
Nedungaduy

....

Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Town-II,
Electricity Department,
Karaikal.

3) The Junior Engineer – Town-North,
Electricity Department,
Karaikal.

....

Respondents

This case in C.C. No.08/2022 and CC No.09/2022 came up before this Forum for final hearing on 15/02/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. Separate Complaints were received from K. Asha Priyadarshini, and S Azharudeen during the Public Camp Sitting of CGRF held at Karaikal on 11/01/2022. The cause of the complaints pertains to the same matters. In the complaint, the Complainants had stated that, there is electric pole in front of their house. That carries a LT line and also a sub-line to the opposite street along with so many repaired joints in that line which is situated near the Transformer. That LT line and newly connected HT line are very much inside their residential premises. The Complainant had already informed and brought this information to the Electricity Department that LT line often got broken due to repeatedly occurring accidents made by the heavy truck and heavy containers. Once line was broken and fell down into her house, as it was mentioned in the reference made earlier to the Electricity Department, on 20/04/2021 and 24/08/2021. By God's grace their family members escaped from the electric shock accident due to broken LT line. Whereas now HT line also connected between two very much distanced poles and lines are very much inside their residential premises. The Complainants pray for shifting of HT and LT lines in front of their premises. Hence the complaint.

2. The two complaints have been registered as C.C.No.08/2022 and C.C. No.09/2022 on 11/01/2022 and the copy of the complaint was handed over to the

Executive Engineer, Karaikal and others to furnish reply by 20.01.2022. Reply from the Respondents was received on 28/01/2022 and the same was forwarded to the Complainant. Hearing was posted on 15/02/2022 at Karaikal. The hearing was attended by both Complainants and Respondents.

3. In the Affidavit dated 20/01/2022, the Assistant Engineer, Rural / Respondent No.2 on behalf of Respondent No.1 and 3, had stated that, the site was inspected and estimate for shifting of OH lines has been evolved and sanctioned vide No.231/EDK/AE-R/F.24/2021-2022 dated 20/01/2022 for an amount of Rs. 49,787/- the work will be executed through outsourcing within one month, observing standard procedure.

4. The Respondents are directed to complete the work within 30 days as committed by the Respondents.

5. Obervation: The HT and LT lines are crossing the Complainant's house endangering the lives of the Complainants. It is clearly visible in the photographs enclosed by the Complainant. The Respondents are directed to comply with safety Regulations 61(3)(1) as per Central Electricity Authority (Safety Requirements for Constructions, Operation and Maintenance of Electrical Plants and Electric Lines) Regulations 2011.

COMMON ORDER

i. The Respondents are directed to shift the LT and HT lines as per Central Electricity Authority (Safety Requirements for Constructions, Operation and Maintenance of Electrical Plants and Electric Lines) Regulations 2011 within 30 days from the date of this Order and a compliance report should be sent to this Forum within 10 days from the date of completion of the work.

ii. Thus, the complaint is allowed

iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 28th day of February, 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN