

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 21ST DAY OF JULY 2022

CONSUMER CASE No.106/2022

M. Santhiyagu,
S/o Mariadass,
No.59, Class Street,
Neravy,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Town I,
Electricity Department,
Karaikal.
- 3) The Junior Engineer-Neravy,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.106/2022 came up before this Forum for final hearing on 15/07/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from M. Santhyagu S/o Mariadass during the public interaction programme of this Forum held at Neravy Section at Karaikal on

15/06/2022. In the complaint, the Complainant had stated that there is a electrical pole in front of his house stay block is located inside his plot which is hindering. The Complainant prayed to pass Orders to the Respondents to shift the electrical pole to some other place to avoid hindrance. Hence, the Complaint.

2. The complaint was registered as C.C. No.106/2022 on 15/06/2022 and copy of the complaint was handed over to the Executive Engineer, Karaikal and others to furnish reply by 27/06/2022. Reply received from the Respondents on 28/06/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 15/07/2022.

3. In the Affidavit dated 23/06/2022, the Assistant Engineer, Town -I/ Respondent No.2 for himself and on behalf of Respondent No.1 and 3 had stated that, location was inspected and action taken to shift the stay in the premises of the house within 20 days. Further, shifting of RCC pole is not possible since it is at the road junction.

4. Hearing was held on 15/07/2022 at Karaikal. Both the Complainant and the Respondents were present. During the hearing, the Complainant stated that the Respondents inspected his premises. However, he has requested to stop shifting of stay block till the border of the plot is demarcated by the Surveyor. The Complainant was directed to give a letter to that effect. The Respondent was directed to shift the stay block and provide 'A' type stay after demarcation by the surveyor.

ORDER

- i. The Respondents are directed to arrange for shifting stay block away from the premises of the Complainant, after completion of demarcation.
- ii. Thus, the complaint is allowed.
- iii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal

in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

iv. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 21st day of July, 2022

Sd/-
(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-
(T. GOPALAKRISHNAN)
CHAIRMAN