

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 23RD DAY OF DECEMBER 2021

CONSUMER CASE No.107/2021

V. Ilangovan,
Sri Sunthara Vinayagar Thirukoil,
Saint Simonpet,
Muthialpet,
Puducherry-605003

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Complainant

Vs.

- 1) The Executive Engineer, Urban O&M
Electricity Department,
Puducherry.
- 2) The Assistant Engineer –Town-II,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer-Rev.I,
Electricity Department,
Puducherry.
- 4) The Junior Engineer – Muthialpet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.107/2021 came up before this Forum for final hearing on 22/12/2021. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from R. Ramalingam during the CGRF camp hearing held on 23/11/2021 at Muthialpet, Puducherry. In the complaint, the Complainant had stated that, street lights are not burning in the area nearly for the past one year. Because of this, some unwanted activities are happening in the night. Also frequent power interruption are occurring, resulting in disruption of working of IT employees. Requested action in this regard. Hence the complaint.
2. The complaint has been registered as C.C. No.107/2021 on 23/11/2021 and the copy of the complaint was handed over to the Executive Engineer, Urban and others to furnish reply by 03/12/2021. Reply from the Respondents were received on 08/12/2021 and the same was forwarded to the Complainant. Hearing was posted on 22/12/2021.
3. In the Affidavit dated 08/12/2021, the Assistant Engineer-Town-II/Respondent No.2 on behalf of Respondent 1 and 3 had stated that, due to non-availability of street light materials there is delay in attending to defective street lights. Now, all the defective street lights have been attended to and on 26/11/2021 and street lights are glowing.
4. The case was posted for hearing on 22/12/2021. During the hearing, the Complainant had informed that he is satisfied with the action taken by the Department and no more issues to be resolved.

ORDER

- i. Since the grievances of the Complainant has been attended to by the Respondents, the Complaint is closed.

Dated at Puducherry on this the 23rd day of December, 2021

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO) (T. GOPALAKRISHNAN)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN