

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 1ST DAY OF AUGUST 2022

CONSUMER CASE No.114/2022

V. Pethaperumal,
S/o Velayuthagramani,
No.349, Vazhudavoor Road,
Sokkanathanpet,
Puducherry.

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Complainant

Vs.

- 1) The Executive Engineer, Rural-North,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – Boomianpet, O&M,
Electricity Department,
Puducherry.
- 3) The Junior Engineer- Boomianpet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.114/2022 came up before this Forum for final hearing on 11/07/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from V. Pethaperumal on 16/06/2022. In the complaint, the Complainant had stated that he is having registered joint ownership of

agricultural land to the extent of 1 HA 36A and 50ca at RS No.61/6, Oulgaret Revenue Village in his Mother's name as well as in his name. His Mother passed away in 16/03/2018 and thereafter the land was in his possession. In the agricultural land there exists an agricultural service connection bearing policy No.17035 in his mother's name which had failed and was replaced with a new bore well set three years back and he applied for re-connection on 25/02/2020, but no action was taken. He has given a reminder letter on 24/09/2021 for re-connection and name transfer. After that, the Department staff inspected and decided to erect line on the western side of the agricultural land. The above work was vehemently stopped by some people in Pichaiveeranpet area while the work was initiated. But no complaint was lodged for preventing government staff doing their work. Hence, he himself lodged a police complaint and escalated the matter to all the top officials of the administration, but no action was taken till date. The Complainant prayed this Forum to pass directions to the Department to restore LT line and also effect name transfer in his favour. Hence, the Complaint.

2. The complaint was registered as C.C. No.114/2022 on 17/06/2022 and copy of the complaint was handed over to the Executive Engineer, Rural (North) and others to furnish reply by 01/07/2022. Reply received from the Respondents on 30/06/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 07/07/2022. But the Department requested to postpone the hearing to 11/07/2022.

3. In the Affidavit dated 30/06/2022, the Assistant Engineer, Boomianpet/ Respondent No.2 for himself and on behalf of Respondent No.1 and 3 had stated that, the Complainant had applied for re-connection and name transfer of the agricultural service connection bearing policy No.17035/D held in the name of V. Muthulakshmi, at RS. No.61/6, Pitchaiveeranpet, Moolakulam, on 25/02/2020 and the same was forwarded to the Junior Engineer, Boomianpet for field report.

The Respondent No.3 inspected the above location and reported that one Agricultural service connection is under disconnection and the borewell is also in deteriorated condition. Further, the Respondent No.3 has also informed that due to Thane cyclone the existing LT poles and lines are in deteriorated condition and hence the above said disconnected service connection should be reconnected after erection of pole and lines as requested by the Complainant. In this regard, a scheme was prepared for Rs.74,139/- for replacement of RCC pole and ACSR conductor and sent for sanction vide letter dated 12/06/2020, in an alternate route, since the existing damaged lines are in some other party land which was erected long back. Further, expenditure and technical sanction for Rs.74,130/- was obtained on 25/06/2020. Due to non-availability of poles and line materials, the work could not be taken up in time and the validity of the work order was expired on 24/06/2021. Therefore, revalidation of the work order had been obtained from the competent authority on 06/12/2021. While initiating the work on 22/01/2022, some unknown persons came to the spot and blocked the execution of the work. Once again, the above said work had been commenced by the Department staff on 31/01/2022 and the same incident was happened by the unknown persons at the spot. In this regard, a Police complaint was lodged with the Station House Officer, Reddiarpalayam, on 31/01/2022 to take legal action against the person who had stopped the work. The said LT line work will be completed immediately after withdrawal of the strike against privatization of Electricity, by the protesting committee. The name transfer application is kept in abeyance at the office of the Respondent to reprocess the application after completion of the M.E. work for erection of RCC pole and lines, in order to reconnect the agricultural service connection bearing Policy No.17035/D held in the name of deceased Tmt. V. Muthulakshmi and there is no problem in name transfer and it will be completed soon.

4. Hearing was held on 11/07/2022. Both the Complainant and Respondents were present. During the hearing, The Respondents were directed to carry out the work as programmed with Police protection and file additional Affidavit within 15 days i.e., before 25/07/2022.

5. In the additional Affidavit dated 25/07/2022 the Assistant Engineer, Boomianpet / Respondent No.2 had stated that LT lines have been erected at Pichaiveeranpet as programmed and name transfer also issued in favour of the Complainant.

ORDER

i. Since the grievances of the Complainant has been redressed, the complaint is treated as allowed.

ii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 1st day of August, 2022

Sd/-

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

(T. GOPALAKRISHNAN)
CHAIRMAN