

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 22nd DAY OF FEBRUARY 2022

CONSUMER CASE No.119/2021

K.C. Pradeesh Babu,
Sreepuri
Chalakkara P.O.
Mahe-673310

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Complainant

Vs.

- 1) The Executive Engineer, SPM & Buildings,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Mahe.
- 3) The Junior Engineer,
Electricity Department,
Mahe.

....

Respondents

This case in C.C. No.119/2021 came up before this Forum for final hearing on 08/02/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from K.C Pradesh Babu during the public hearing of this Forum held at Mahe on 15/12/2021. In the complaint, the Complainant had stated that, electric poles CP/25, CP/26 and CP/27 etc., lying at the 'La Pharma' junction near the flour mill at Chalakkara are not burning for the past one and half year. The matter has been intimated to the authority concerned many times. But no action is so far taken. La Pharma a hilly tri-junction is a accident prone area. The incombustible street light causes frequent accidents. Further, bulbs installed to the electric poles are not assured minimum guarantee. Hence it is requested to replace the prevailing LED bulbs and establish halogen bulbs in the above said street light and make sure the street lights are readily ignited in all days. Hence, the Complaint.

2. The complaint has been registered as C.C. No.119/2021 on 15/12/2021 and copy of the complaint was handed over to the Respondents for giving reply by 26/12/2021. The reply of the Respondent No.2 was received on 13/01/2022.

3. The Assistant Engineer, Mahe / Respondent No.2 in his reply stated that at present street light fittings are not available in stock in the sub-division. Procurement action has been initiated for street light fittings. The non-burning light will be replaced on receipt of the same. The work will be completed before 31/01/2022.

4. In the additional Affidavit dated 20/01/2022, filed by the Assistant Engineer, Mahe had stated that the non-burning street lights mentioned in the petition has been replaced.

5. The case was initially posted for hearing on 21/01/2022 which was postponed to 01/02/2022 and subsequently postponed to 08/02/2022. Hearing was conducted through video conferencing. The Complainant was absent. The Respondents are

directed to obtain a satisfactory letter from the Complainant and furnish to this Forum.

ORDER

- i. Since the complaint has been attended satisfactorily the complaint is closed.
- ii. As directed above the Respondents are directed to send a copy of the satisfactory letter to this Forum.
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 22nd day of February 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN