

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 18TH DAY OF FEBRUARY 2022

CONSUMER CASE No.121/2021

Chalakkara Purushu,
Chairman of Janasabdham Mahe
(Charitable Association)
No.MMC 408,
I.K. Kumaran Road,
Mahe-673310

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Complainant

Vs.

- 1) The Executive Engineer, SPM & Buildings,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Mahe.
- 3) The Junior Engineer,
Electricity Department,
Mahe.

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Respondents

This case in C.C. No.121/2021 came up before this Forum for final hearing on 08/02/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Chalakara Purushu during the public hearing of this Forum held at Mahe on 15/12/2021. In the complaint, the Complainant had stated that 7 complaints are made in his earlier representation, but the Department taken action on 4 and leaving the balance 3 complaints. Out of which the important one is providing fencing to the transformer. Hence, the Complaint.
2. The complaint has been registered as C.C. No.121/2021 on 15/12/2021 and copy of the complaint was handed over the Respondents for giving reply by 26/12/2021. The reply of the Respondent No.2 was received on 27/12/2021.
3. The Assistant Engineer, Mahe / Respondent No.2 in his reply stated that based on the Regional Executive Officer, Mahe instruction the provision of fencing for 73 numbers of transformer in Mahe has been transferred to the Public Works Department (PWD), Mahe and expenditure sanction for the work had also been obtained by PWD, Mahe. Tender work has been started. He had further informed that the deteriorated posts which are lying in the road has been shifted to the Sub-store and remaining will be shifted in a months time.
4. In the additional Affidavit filed by the Assistant Engineer, Mahe / Respondent No.2 on 12/01/2022 had informed that the PWD, Mahe has floated tender for provision of fencing work and also further informed that the remaining poles available in road side has been shifted to the stores.
5. The case was initially posted for hearing on 21/01/2022 which was postponed to 01/02/2022 and subsequently postponed to 08/02/2022. Hearing was conducted through video conferencing. Both the Complainant and Respondents present. The Assistant Engineer, Mahe informed that the work of fencing of transformer is going on and PWD, Mahe has already completed fencing for one transformer.

The Assistant Engineer, Mahe was asked to follow up with the PWD, Mahe for speedy execution of work. The Complainant was also informed that the work will be monitored till completion.

ORDER

- i. The Assistant Engineer, Mahe is directed to follow up with the PWD, Mahe for early completion of work and send report on the progress of fencing work at the end of two months from the date of this Order.
- ii. The Complaint is allowed.
- iii. The Complainant is at liberty to prefer an appeal against this Order before the Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Lane, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015 within 30 days from the date of this Order under intimation to this Forum and the Respondents.
- iv. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 18th day of February 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN