

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 22ND DAY OF JULY 2022

CONSUMER CASE No.123/2022

P. Ramalingam,
S/o Periasamy,
No.72, Bahour Main Road,
Karayambuthur,
Puducherry.

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Complainant

Vs.

- 1) The Executive Engineer, Rural-South,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – Eripakkam,O&M,
Electricity Department,
Puducherry.
- 3) The Junior Engineer-Karayambuthur,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.123/2022 came up before this Forum for final hearing on 21/07/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from P. Ramalingam S/o Periyasamy during the public interaction programme of this Forum held at Kariammanickam Section, on

29/06/2022. In the complaint, the Complainant had stated that he is residing in the above mentioned address having policy code No.50-89-03-0128. He has stated that one electric pole is erected in the common path way to his house which is hindering to all. Moreover, the pole is in a deteriorated condition. Therefore, the Complainant has prayed for passing orders to the Respondents for shifting of the electrical pole. Hence, the Complaint.

2. The complaint was registered as C.C. No.123/2022 on 29/06/2022 and notice for giving reply sent to the Executive Engineer, Rural (South) and others to furnish reply by 11/07/2022. Reply from the Assistant Engineer, Eripakkam/ Respondent No.2 was received on 12/07/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 21/07/2022.

3. In the Affidavit, the Assistant Engineer- Eripakkam/ Respondent No.2 filed for himself and on behalf of Respondent 1 and 3 had stated that, a field inspection was carried out near the Complainant's residence. A 22KV 30 feet RCC HT pole is in good condition and but giving hindrance in the path way of 5 feet wide. The pole can be shifted to left side by about 2 feet. The shifting work will be completed within 30 days.

4. Hearing was held on 21/07/2022. The Complainant authorised his son Thiru R. Gobinathan to attend the hearing. The Respondents were present. The Respondent stated that the work of shifting electric pole will be completed by 31/07/2022. This Forum was not satisfied with the reply filed by the Respondents in all respects. The Respondent were directed to get a letter of satisfaction from the Complainant and file along with the additional Affidavit after completion of the work.

ORDER

- i. The Respondents are directed to complete the shifting work as committed, by 31/07/2022 and file a compliance report within 10 days thereafter.
- ii. Thus the complaint is allowed.

iii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

iv. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 22nd day of July, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN