

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 25TH DAY OF FEBRUARY 2022

CONSUMER CASE No.124/2021

M.M. Murali,
Melandoor Meethal,
Chalakkara,
Mahe-673310

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Complainant

Vs.

- 1) The Executive Engineer, SPM & Buildings,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Mahe.
- 3) The Junior Engineer,
Electricity Department,
Mahe.

....

Respondents

This case in C.C. No.124/2021 came up before this Forum for final hearing on 08/02/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from M.M. Murali, during the public interaction programme of this Forum held at Mahe on 15/12/2021. In the complaint, the Complainant had stated that, the street light lying the road near to the Chalakkara old ration shop leading to Usman road, Keezhanthoor Temple, Melandoor Thazhekudi Chalakkara paddy field and from Baloor corner to municipal road towards service co-operative bank are not burning for the past two-three years. Many complaints were made in this matter but no follow up action are taken up. Hence, it is requested that necessary arrangements may be made to turn on the street lights of the above places. The disturbances of stray dogs are increasing in the above area especially during nights. Hence, the Complaint.
2. The complaint was registered as C.C. No.124/2021 on 15/12/2021 and copy of the complaint was handed over the Respondents for giving reply by 26/12/2021. The reply of the Respondent No.2 was received on 23/12/2021 and the case was posted for hearing on 21/01/2022 through video conference.
3. The Assistant Engineer, Mahe / Respondent No.2 in his reply stated that at present, action has been initiated to procure spares for street light fittings. The non-burning lights will be replaced on receipt of the same. The work will be completed before 31/01/2022.
4. The hearing was postponed to 01/02/2022 due to COVID-19 and again postponed to 08/02/2022 on the request of the Respondent. The hearing was held on 08/02/2022 through video conferencing. The Complainant was absent.
5. During the hearing, the Respondent stated that eight numbers of street lights rectified and as per Affidavit dated 23/12/2022 the work has been completed. The Respondent has been directed to furnish completion certificate from the Complainant. As directed the Respondent furnished the satisfactory completion of

the non-burning of street lights. In the additional Affidavit dated 18/02/2022 the Assistant Engineer, Mahe / Respondent No.2 has stated that the work has been completed as per affidavit filed on 23/12/2021 and acknowledgement obtained from the complainant was enclosed.

ORDER

i. Since the complaint has been attended to the satisfaction of the Complainant the Complaint is closed.

Dated at Puducherry on this the 25th day of February 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN