

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 29TH DAY OF JULY 2022

CONSUMER CASE No.130/2022

R. Thirugnanasammandham,
S/o Ramamurthy,
No.9, B, Kambatham street,
Pandasozhanallur,
Puducherry.

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Complainant

Vs.

- 1) The Executive Engineer, Rural-South,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – Eripakkam,O&M,
Electricity Department,
Puducherry.
- 3) The Junior Engineer-Kariamanickam,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.130/2022 came up before this Forum for final hearing on 21/07/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from R. Thirugnanasammandam, S/o Ramamurthy during the public interaction programme of this Forum held at Kariamanickam

Section, on 29/06/2022. In the complaint, the Complainant had stated that for his agricultural pump sets, power supply is being fed from PS Nallur SS.I and II Transformer. He has requested for separate feeder for feeding agricultural pump set, since renewal of fuses at times causes delay. The Complainant has prayed this Forum to pass necessary directions to the Respondents to segregate the feeders. Hence, the Complaint.

2. The complaint was registered as C.C. No.130/2022 on 29/06/2022 and notice for giving reply sent to the Executive Engineer, Rural (South) and others to furnish reply by 11/07/2022. Reply from the Assistant Engineer, Eripakkam/ Respondent No.2 was received on 12/07/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 21/07/2022.

3. In the Affidavit, the Assistant Engineer- Eripakkam/ Respondent No.2 filed for himself and on behalf of Respondent 1 and 3 had stated that, at present the existing Distribution Transformer namely PS Nallur SS I 200 KVA and PS Nallur SS II 200 KVA are feeding supply to agriculture services and domestic areas. A scheme has been prepared to bifurcate the only agriculture load and domestic load. The work will be completed within 20 days.

4. Hearing was held on 21/07/2022. Both the Complainant and the Respondents were present. The Complainant was satisfied with the action taken by the Department. The Respondents were directed to complete the work as committed.

ORDER

- i. The Respondents are directed to segregate the agriculture and domestic load before 31/07/2022 and send a compliance report to this Forum there after within a week time.
- ii. Thus the complaint is allowed.

iii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

iv. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 29th day of July, 2022

Sd/-

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

(T. GOPALAKRISHNAN)
CHAIRMAN