

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 29ST DAY OF AUGUST 2022

CONSUMER CASE No.137/2022

S. Mohammed Ghouse,
S/o T.S. Sickendar,
3/4, Lathif Nagar,
Kamarajar Salai,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Town I,
Electricity Department,
Karaikal.
- 3) The Junior Engineer- Town,
Electricity Department,
Karaikal.

....

Respondents

This case in C.C. No.137/2022 came up before this Forum for final hearing on 24/08/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from S. Mohammed Ghouse, S/o T.S. Sickendar,

during the monthly camp hearing of this Forum held at Karaikal on 15/07/2022. In the complaint, the Complainant had stated that he is residing in the above mentioned address. In Lathif Nagar area there is no provision of street lights. Due to this, it is very difficult in the night time for the elderly people and children to go out. Moreover, there exists one large canal in the western side and Railway station in the eastern side. The Complainant is ready to undertake the expenditure for providing street lights. Therefore, the Complainant prayed for provision of LED street lights at his costs in Lathif Nagar. Hence, the Complaint.

2. The complaint was registered as C.C. No.137/2022 on 15/07/2022 and copy of the complaint was handed over to the Executive Engineer, Karaikal and others to furnish reply by 25/07/2022. Reply received from the Respondents on 01/08/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 09/08/2022.

3. In the Affidavit dated 25/07/2022, the Assistant Engineer, Town -I / Respondent No.2 for himself and on behalf of Respondent No.1 and 3 had stated that, a petition has been received from Thiru S. Mohammed Ghouse S/o T.S. Sikkandar, requesting street light at Lathif Nagar and assured to bear the estimated cost to provide 8 Nos. of street lights. A letter has been sent to Karaikal Municipality to furnish concurrence to bear the monthly current consumption charges due to provision of additional street lights on the request of the Petitioner at his own cost. On receipt of the concurrence letter from Karaikal Municipality action will be taken accordingly.

4. Hearing was initially posted on 09/08/2022. As it was declared public holiday by the Government due to Muharram, hearing was postponed to 24/08/2022 at Karaikal. Both the Complainant and the Respondents were present. During the hearing, the Respondents stated that they have already sent a letter to the Karaikal

Municipality for giving their concurrence to bear the monthly current consumption charges for providing additional street lights at Lathif Nagar. The Respondents were directed to expedite the matter by taking up the proposal with the District Collector for early consent of the appropriate authorities.

ORDER

- i. The Complainant is directed to follow up with the Karaikal Municipality for issue of concurrence letter.
- ii. In view of the above observation, the complaint is closed.
- iii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 29th day of August, 2022

Sd/-
(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-
(T. GOPALAKRISHNAN)
CHAIRMAN