

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 24th DAY OF JUNE, 2020

CONSUMER CASE No.14/2020

Z. Sulthan Ghouse Hamid,
No.23, First Floor,
Lemaire Street,
Karaikal -609602

....

Complainant

Vs.

- 1) The Executive Engineer- V,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer – Town - I,
Electricity Department,
Karaikal.
- 3) The Junior Engineer, Town,
Electricity Department,
Karaikal.

....

Respondents

1. A Complaint has been received from Thiru Z. Sulthan Ghouse Hamid, has filed a complaint during the public hearing on 26/02/2020 at Karaikal. The Complainant has alleged that he had informed the Assistant Engineer, Electricity Department Karaikal about the bad and deteriorated condition of the pole in Lemaire Street,

Karaikal and requested to replace the pole. But so far no action was taken. Hence, he has requested for Orders to replace the pole. Hence the complaint.

2. The complaint has been registered as C.C. No.14/2020 and notices have been sent to the Respondents 27/02/2020 to reply on or before 16/03/2020. The reply from the Executive Engineer-V, Karaikal was received on 12/03/2020.

3. The Executive Engineer-V, Karaikal in the reply has indicated that the pole will be replaced by 30/03/2020. The case was to be heard on 26/03/2020 during the proposed visit of the CGRF to Karaikal. But the camp sitting could not be conducted due to 'COVID-19 Lock Down' condition.

4. The Executive Engineer-V, Karaikal vide his letter dated 23/06/2020 had informed that the damaged RCC pole has been replaced on 19/05/2020.

ORDER

Since the grievance of the consumer has been redressed, the complaint is closed.

Dated at Puducherry on this the 24th day of June 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER