

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 29ST DAY OF AUGUST 2022

CONSUMER CASE No.141/2022

D. Gunabalan,
No.26, Third Cross,
Seniarkulam Street,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Town I,
Electricity Department,
Karaikal.
- 3) The Junior Engineer-Town,
Electricity Department,
Karaikal.

....

Respondents

This case in C.C. No.141/2022 came up before this Forum for final hearing on 24/08/2022. After having heard both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from D. Gunabalan during the monthly camp hearing of this Forum held at Karaikal on 15/07/2022. In the complaint, the Complainant had stated that, he is residing in the above mentioned address. His

policy code No.61-23-05-0413B. The electric pole and lines are passing very nearer to his house endangering the lives of people living there. Therefore, the Complainant prayed this Forum to pass necessary directions to the Respondents to shift the pole and electric lines. Hence, the Complaint.

2. The complaint was registered as C.C. No.141/2022 on 15/07/2022 and copy of the complaint was handed over to the Executive Engineer, Karaikal and others to furnish reply by 25/07/2022. Reply received from the Respondents on 27/07/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 09/08/2022.

3. In the Affidavit dated 25/07/2022, the Assistant Engineer, Town -I / Respondent No.2 for himself and on behalf of Respondent No.1 and 3 had stated that, a petition has been received from D. Gunabalan requesting to shift the electric lines which is passing adjacent to his house. The site has been inspected and stated that the pole and electric lines has been erected long back near to the drainage channel before construction of Petitioner's house. The Petitioner's house is having ground floor only. The clearance between the petitioner's building and electric line, pole is adequate. Hence, shifting of pole, lines does not arise.

4. Hearing was initially posted on 09/08/2022. As it was declared public holiday by the Government due to Muharram, hearing was postponed to 24/08/2022 at Karaikal. Both the Complainant and the Respondents were present. During the hearing, the Respondents stated that clearance between the house and the electric lines are adequate, and therefore, the Complainant is not entitled to get any relief as prayed for in the complaint. However, if the Complainant is willing to bear the cost, the pole and lines shall be shifted to the opposite side near the burial ground compound wall. The Complainant is directed to give proper request accordingly to the Respondent.

ORDER

- i. Hence, the complaint is not allowed.
- ii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 29th day of August, 2022

Sd/-
(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-
(T. GOPALAKRISHNAN)
CHAIRMAN