

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 5TH DAY OF SEPTEMBER 2022

CONSUMER CASE No.147/2022

S. Jayanthi,
W/o Senthamaraikannan,
No.18, Pilliyar Koil Street,
Karikalampakkam,
Puducherry.

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Complainant

Vs.

- 1) The Executive Engineer, Rural-South O&M,
Electricity Department,
Puducherry
- 2) The Assistant Executive Engineer –Rural South,
Electricity Department,
Puducherry.
- 3) The Junior Engineer-Karikalampakkam,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.147/2022 came up before this Forum for final hearing on 26/08/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from S. Jayanthi, W/o Senthamaraikannan,

during the public interaction programme of this Forum held at Karikalampakkam Section, on 26/07/2022. In the complaint, the Complainant had stated that she is residing in the above mentioned address. She is having a land at R.S. No.65/10, Cad. No.505, Patta No.55 measuring 2874 sq.feet. at Karikalampakkam revenue village. Wherein electric lines are passing through her land and a distribution transformer is located at the centre. Hence, she is not able to construct a house in the above said land. Therefore the Complainant prayed this Forum for shifting of existing line and transformer , Hence, the Complaint.

2. The complaint was registered as C.C. No.147/2022 on 26/07/2022 and copy of the complaint handed over to the Executive Engineer, Rural (South) and others to furnish reply by 05/08/2022. Reply from the Assistant Executive Engineer, Rural(South)/ Respondent No.2 was received on 08/08/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 26/08/2022.

3. In the Affidavit, the Assistant Executive Engineer- Rural(South)/ Respondent No.2 filed for himself and on behalf of Respondent 1 and 3 had stated that, the Complainant requested to shift the existing line and transformer namely Karikalampakkam SS-I, 315KVA to the road side. In accordance with clause 63 of Central Electricity Authority (Measures relating to Safety and Electric Supply) Regulations 2010, the alteration of existing overhead line can be done only on payment of shifting charges by such persons seeking alteration. The same was communicated to the Complainant vide letter dated 29/07/2022 and requested to give consent for preparing necessary estimate. But, till date no reply has been received from the Complainant.

4. Hearing was held on 26/08/2022. Both the Complainant and the Respondents were present. During the hearing, the Complainant requested to give tentative

estimate for shifting the Transformer to be incurred by the Complainant. The Respondents are directed to provide the tentative estimate to the Complainant and on receipt of the concurrence to bear the estimated shifting charges, work to be undertaken by the Complainant on the supervision of the Respondents.

ORDER

- i. In view of the above, the Complaint is not allowed.
- ii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 5th day of September, 2022

Sd/-

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

(T. GOPALAKRISHNAN)
CHAIRMAN