

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 18TH DAY OF MARCH 2022

CONSUMER CASE No.15/2022

1. T. Madhivanan Sivam,
No.32, Main Street,
Nallathoor,
Nedungadu,
Karaikal.

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Complainants

Vs.

1.The Executive Engineer,
Electricity Department,
Karaikal.

2.The Assistant Engineer-Rural,
Electricity Department,
Karaikal.

3. The Junior Engineer - Nedungadu,
Electricity Department,
Karaikal.

...

Respondents

This case in C.C. No.15/2022 came up before this Forum for final hearing on 15/03/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from T. Madhivanan Sivam, Karaikal during the camp sitting of this forum for public interaction in Nedungadu O&M Section on 15/02/2022. In the complaint, the Complainant stated that in the main road of Nedungadu the height of the pole is so low that clearance is not sufficient for safe passage of heavy vehicles and the HT / LT lines are dangling dangerously. The Complainant has requested to issue directions to the Department for increasing the height of pole and to restrain the HT/LT lines. Hence the complaint.

2. The Complaint was registered as consumer case No 15/2022 and the copy of the complaint was handed over to the Respondents to furnish reply by 25/02/2022. On receipt of reply from the Respondents, the copy of the same was sent to the complainants and hearing was posted on 15/03/2022.

3. In the Affidavit dated 24/02/2022, Respondent No.2 on behalf of the Respondents No.1 and 3, stated that the damaged 24 Feet pole was replaced by 30 Feet pole and the HT / LT lines are restrained. The safe clearance is being maintained. The Complainant is satisfied with the work attended and also given a letter to the Department to the effect.

4. The hearing was attended by both Complainants and Respondents during the camp hearing of the Forum held on 15/03/2022 at Nedungadu. During the hearing the Complainant expressed satisfaction for the completion of the work.

ORDER

i. Since the issue raised by the Complainant has been addressed to the satisfaction of the Complainant, the complaint is closed.

Dated at Puducherry on this the 18th day of March, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN