

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 17TH DAY OF MARCH 2022

CONSUMER CASE No.16/2022

1.R. Sendhilkumar,
S/o.Rajendran,
No.28, Subbraya Mudaliar Street,
Nedungadu,
Karaikal.

2.R. Maheshkumar,
S/o.Rajendran,
No.5,Pillayar koil Street,
Kiz Annavasal,
Nedungadu,
Karaikal

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Complainants

Vs.

1.The Executive Engineer,
Electricity Department,
Karaikal.

2.The Assistant Engineer-Rural,
Electricity Department,
Karaikal.

3. The Junior Engineer - Nedungadu,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.16/2022 came up before this Forum for final hearing on 15/03/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from R.Sendhilkumar, Nedungadu, Karaikal during the camp sitting of this forum for public interaction in Nedungadu O&M Section on 15/02/2022. In the complaint, the Complainant stated that in his agricultural service connection K.K.M.24, the lines are sagging and poles are leaning. The branches of the trees are at the stage of touching the lines. He has requested to cut tree branches, straighten the leaning pole and restrain the sagging lines. Similarly, R. Mahesh Kumar, Nedungadu, made complaint on sagging lines. As both the complaints are of similar nature at nearby lands, the complaints were taken on same file.
2. The Complaint was registered as consumer case No 16/2022 and the copy of the complaint was handed over to the Respondents to furnish reply by 25/02/2022. On receipt of reply from the Respondents, the copy of the same was sent to the complainants and hearing was posted on 15/03/2022.
3. In the Affidavit dated 24/02/2022, Respondent No.2 on behalf of the Respondents No.1 and 3, stated that based on the complaint of R. SendhilKumar, tree clearance work has been carried out and stay wire has been renewed and straightening of slanting pole carried out. In respect of R. Maheshkumar, action will be taken up after the harvest, since the overhead lines crosses the paddy fields which are under cultivation at present.
4. The hearing was attended by both Complainants and Respondents during the camp hearing of the Forum held on 15/03/2022 at Nedungadu. During the hearing the Assistant Engineer, Rural had informed that the works pertaining to R. Mahesh kumar are also completed. The Complainant expressed satisfaction and appreciation of the section staff for redressing both the complaints in all aspects and gave letter to

that effect. The Respondents were directed to file additional Affidavit as the earlier Affidavit was of interim status.

ORDER

i. Since the complaint had been attended by the respondent to the satisfaction of the Complainant, the complaint is closed.

Dated at Puducherry on this the 17th day of March, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN