

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
(Under the Electricity Act, 2003)  
PUDUCHERRY

\*\*\*

PRESENT:

**THIRU T. GOPALAKRISHNAN, B.E.,**  
CHAIRMAN

**THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,**  
LICENSEE MEMBER

**THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,**  
JERC NOMINATED MEMBER

TUESDAY, THE 22<sup>nd</sup> DAY OF MARCH 2022

**CONSUMER CASE No.17/2022**

S. Sandhanasamy,  
S/o Sowriappan,  
No.7, Adaikalapuram,  
Nallathoor,  
Nadungadu,  
Karaikal.

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Complainants

Vs.

1.The Executive Engineer,  
Electricity Department,  
Karaikal.

2.The Assistant Engineer-Rural,  
Electricity Department,  
Karaikal.

3. The Junior Engineer - Nedungadu,  
Electricity Department,  
Karaikal.

...

Respondents

This case in C.C. No.17/2022 came up before this Forum for final hearing on 15/03/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from S. Sandhanasamy during the camp sitting of this forum for public interaction in Nedungadu O&M Section on 15/02/2022. In the complaint, the Complainant stated that in the Athankarai Street, two poles are in damaged condition. Electric lines are very low. In spite of representation made to the Department several times no action was taken so far. Several huts are existing in that area. As there is possibility of happening of any unfortunate incident and taking corrective action after occurrence of the accident, they have requested for orders to the Department for rectification of defects. Hence the complaint.

2. The Complaint was registered as consumer case No. 17/2022 and the copy of the complaint was handed over to the Respondents to furnish reply by 25/02/2022. On receipt of reply from the Respondents, the copy of the same was sent to the complainants and hearing was posted on 15/03/2022.

3. In the Affidavit dated 24/02/2022, Respondent No.2 on behalf of the Respondents No.1 and 3, stated that the site was inspected and two numbers of damaged RCC poles have been replaced and LT lines have been restrained by providing one middle pole on 19/02/2022 and the Complainant has given a letter dated 20/02/2022 to the effect.

4. The hearing was attended by both Complainant and Respondents during the camp hearing of the Forum held on 15/03/2022 at Nedungadu. During the hearing the Complainant expressed satisfaction on the completion of work carried out by the Department.

**ORDER**

- i. Since, the problem of the Complainant has been solved, the complaint is treated as closed.

Dated at Puducherry on this the 22<sup>nd</sup> day of March, 2022

**Sd/-**

**(R. KRISHNAMURTHY)**  
**JERC NOMINATED MEMBER**

**Sd/-**

**(A.S. JITENDRA RAO)**  
**LICENSEE MEMBER**

**Sd/-**

**(T. GOPALAKRISHNAN)**  
**CHAIRMAN**