

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU K. RAMASUBRAMANIAN, B.Sc. (Engg.),
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 17th DAY OF MARCH, 2020

CONSUMER CASE No.19/2020

Thiru M. Tamilvelan,
No.18, Krishna Nagar West,
Lawspet,
Puducherry – 605 008.

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Complainant

Vs.

- 1) The Executive Engineer-Rural (North), O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer –Lawspet,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Office – Revenue - II
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Lawspet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.19/2020 has been registered on 05/03/2020 based on the
Complaint received from Thiru N. Tamilvelan, Lawspet, Puducherry

The case of the Complainant is as follows:

2. Thiru M. Tamilvelan has filed a complaint before this Forum on 05/03/2020, stating that three phase service connection was provided to the house with three numbers of single phase meters. It has been alleged that the Meter Reader had recorded the reading correctly for one phase, whereas for the other two phase no proper reading was done and the same was indicated as struck up meter.
3. The Complainant also justified that there was no usage of electricity for the other two phase whereas a minimum consumption in other phase. Based on the MS entry for that two phase the consumption was entered at entered at random manner which is not justified. Hence the complaint.
4. The complaint has been registered as C.C. No.19/2020 and notices have been sent to the Respondents to reply on or before 16/03/2020. Meanwhile the Respondent had sought for extension of time to file Affidavit and the same was granted upto 20/03/2020.
5. Before commencement of the hearing on the petition, the Complainant has through his letter dated 17/03/2020 has withdrawn the Complaint as the Respondents have agreed to revise bills since the meters are found to be in good working condition.

ORDER

- i. In view of the withdrawal of the Complaint no further action is required to be taken in this regard.
- ii. Hence the Complaint is closed.

Dated at Puducherry on this the 17th day of March 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(K. RAMASUBRAMANIAN)
CHAIRMAN