

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 27TH DAY OF APRIL 2022

CONSUMER CASE No.21/2022

M. Srinivasa Rao,
17-27,
Ambedkar Nagar,
Yanam-533464

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Complainant

Vs.

- 1) The Executive Engineer, Cables & TTC,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Yanam.
- 3) The Junior Engineer, Yanam
Electricity Department,
Yanam.

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Respondents

This case in C.C. No.21/2022 came up before this Forum for final hearing on 25/04/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from M. Srinivasa Rao during the camp of this Forum held at Yanam on 08/03/2022. In the complaint, the Complainant had stated that, in Penupothu Garden and Moka Gardenin areas people are living for the past 15 years and many houses are under construction and going to be constructed. The houses are provided with meters, but there are no electric poles in the area which created lot of problems. Since there are no poles no street lights are available. Hence, the Complaint.

2. The complaint has been registered as C.C. No.21/2022 on 08/03/2022 and copy of the complaint was handed over to the Respondents for giving reply by 18/03/2022. The reply of the Respondent No.2 was received on 19/04/2022 and the case was posted for hearing on 25/04/2022 through video conferencing.

3. In the Affidavit dated 04/04/2022 the Assistant Engineer, Yanam / Respondent No.2 stated that on inspection of the said area, it is noticed that the Department has laid poles and street lights before 5 years back. Due to construction of many houses recently, additional poles and street lights are required in this area. It is also observed that no request has been received from Yanam Municipality so far regarding provision of new street lights in this area. Necessary schemes will be prepared based on the budget provisions and communication of annual budget for the current financial year 2022-23. Regarding provision of street lights, this sub-division may send proposal to Yanam Municipality, for according necessary financial soundness. On receipt of the same from competent authority, this department will provide the street lights at this colony as per Supply Code Regulations 5.59(1) & (2) 2018.

4. Hearing was held on 25/04/2022 through video conferencing. Both the Complainant and Respondents were present. During the hearing the Assistant Engineer, Yanam informed that there are some poles, but because of extension,

additional poles are required and he had confirmed that they will prepare estimate for erection of additional poles within 15 days and submit to the competent authority for sanction. Regarding additional street lights, the Assistant Engineer, Yanam had been asked to send proposal to the Commissioner, Yanam Municipality for resolution and a copy of the same be handed over to the Complainant for follow-up of the matter from their end.

ORDER

- i. As committed by the Assistant Engineer, Yanam necessary estimate shall be prepared and sent to the Competent Authority for sanction within 15 days. All the correspondences regarding estimate preparation, Sanction, issue of work order and completion of work shall be marked to this Forum for information. Further, the entire work shall be completed within 60 days from the date of this Order.
- ii. Thus, the Complaint is allowed.
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 27th day of April 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/

(T. GOPALAKRISHNAN)
CHAIRMAN