

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 27TH DAY OF APRIL 2022

CONSUMER CASE No.22/2022

Madhava Yugandhar Kumar,
Ambedkar Nagar,
Yanam-533464

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Complainant

Vs.

- 1) The Executive Engineer, Cables & TTC,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Yanam.
- 3) The Junior Engineer, Yanam
Electricity Department,
Yanam.

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Respondents

This case in C.C. No.22/2022 came up before this Forum for final hearing on 25/04/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Madhava Yugandhar Kumar during the public interaction programme of this Forum held at Yanam on 08/03/2022. In the complaint, the Complainant had stated that, in Ambedkar Nagar there are normal street lights and some of them are not burning and requested to fix LED lights. Hence, the Complaint.

2. The complaint has been registered as C.C. No.22/2022 on 08/03/2022 and copy of the complaint was handed over to the Respondents for giving reply by 18/03/2022. The reply of the Respondent No.2 was received on 19/04/2022 and the case was posted for hearing on 25/04/2022 through video conferencing.

3. In the Affidavit dated 04/04/2022 the Assistant Engineer, Yanam / Respondent No.2 stated that on inspection of the Ambedkar Nagar area it is observed that nearly 5 Nos of street lights are not burning and 13 Nos. of LED bulbs are temporarily provided and are in burning condition. Hence, 18 Nos of LED lights are now provided by replacing the non-burning LED lights and burning LED bulbs on 25/03/2022.

4. Hearing was held on 25/04/2022 through video conferencing. The Complainant was not present. During the hearing the Assistant Engineer, Yanam confirmed that all the street lights are burning and the Complainant is satisfied.

ORDER

i. As the complaint has been addressed, the complaint is treated as closed.

Dated at Puducherry on this the 27th day of April 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/

(T. GOPALAKRISHNAN)
CHAIRMAN