

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 12th DAY OF JUNE, 2020

CONSUMER CASE No.23/2020

Thiru G. Jeyaraj,
No.32, Second Cross,
Suthakar Nagar,
Reddiarpalayam,
Puducherry – 605 010.

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Complainant

Vs.

- 1) The Executive Engineer- Rural (North), O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Boomianpet,
Electricity Department,
Puducherry.
- 3) The Junior Engineer, Boomianpet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.23/2020 came up before this Forum for hearing on 05.06.2020. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. Thiru G. Jeyaraj has filed a complaint before this Forum on 11/03/2020, mentioned that the transformer had been erected in the complex of Sri Jayam Apartments in the rear side of his residence. He had alleged that the usual Act and Rules are not followed by the Electricity Department for erection of Transformer. He had also alleged about deviation of plan, non provision of fire fighting equipments etc., Hence the complaint.

2. The complaint has been registered as C.C. No.23/2020 and notices have been sent to the Respondents on 11/03/2020 to reply on or before 23/03/2020. The reply was received from the Respondents on 04/05/2020 belatedly due to restriction in working due to the 'Lock Down' order imposed by the Government due to COVID 19.

3. The Respondents in their reply have stated that two transformers are being erected in the complex of M/s Jayam French Garden Apartment for giving domestic service connection to 110 numbers of apartments as per the provisions of Supply Code Regulation 2018. The promoter is erecting the distribution transformer and only supervision charges are being collected by the Department. The Department has further informed that sufficient clearance are being maintained as per the Indian Electricity Rules.

4. The hearing was held on 05/06/2020. During the hearing it was clarified to the Complainant that since the promoter is erecting the transformer, it is his responsibility to get necessary clearance for energisation of distribution transformer and other equipments from the Electrical Inspector under the control of Central Electricity Authority, located at Chennai.

ORDER

- i. The Department has been directed to energize the distribution transformer and associated panel, only after getting necessary clearance / approval from the Electrical Inspectorate, Chennai.
- ii. The transformer should not be charged in the absence of clearance / approval for any reasons.
- iii. Thus the Complaint is disposed accordingly.
- iv. The Complainant is at liberty to prefer an appeal against this Order before the Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd and 4th Floor, Plot No. 55-56, Pathkind Lab Building, Sector -18, Udyog Vihar, Phase IV Gurugram, (122015) Haryana within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 12th day of June 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER