

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 28TH DAY OF APRIL 2022

CONSUMER CASE No.23/2022

Neelan Srinu,
5-13-131, New Colony,
Savithiri Nagar,
Yanam-533464

....

Complainant

Vs.

- 1) The Executive Engineer, Cables & TTC,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Yanam.
- 3) The Junior Engineer, Yanam
Electricity Department,
Yanam.

....

Respondents

This case in C.C. No.23/2022 came up before this Forum for final hearing on 25/04/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Neelan Srinu during the public interaction programme of this Forum held at Yanam on 08/03/2022. In the complaint, the Complainant had stated that, there are street lights from Savithri Nagar to Girempeta range which are not burning. In spite of repeated representation to the Department, no action was taken for rectification of street lights. Therefore, requested for Orders for rectification. Hence, the Complaint.

2. The complaint has been registered as C.C. No.23/2022 on 08/03/2022 and copy of the complaint was handed over to the Respondents for giving reply by 18/03/2022. The reply of the Respondent No.2 was received on 19/04/2022 and the case was posted for hearing on 25/04/2022 through video conferencing.

3. In the Affidavit dated 04/04/2022 the Assistant Engineer, Yanam / Respondent No.2 stated that on inspection of the site leading from Girempeta to Savithri Nagar Village in Yanam, it is noticed that there are no lights for the HT poles lying along the road. It needs provision of new street lights at the above location for a stretch of nearly 1.3 kms. Regarding provision of street lights, this sub-division may send a proposal to Yanam Municipality for according necessary financial soundness. On receipt of the same from competent authority this Department will provide the street lights along this road as per Supply Code Regulations 5.59(1) & (2) 2018.

4. Hearing was held on 25/04/2022 through video conferencing. Both the Complainant and Respondents were present. During the hearing the Assistant Engineer, Yanam clarified that there are 19 Nos. of poles in between Savithri Nagar and Girempeta Village and only 9 street lights are existing and are in burning condition. There is no resolution for providing additional street lights in the remaining poles. Only after getting resolution from Yanam Municipality, the Department will take action to provide street lights. The Assistant Engineer, Yanam was directed to send a proposal to Yanam Municipality and to give a copy of the letter

to the Complainant, so that the Complainant can also follow-up with the Municipality at the earliest for fruitful redressal

ORDER

- i. The Assistant Engineer should take action on priority to provide street lights on receipt of resolution. Further directed to ensure the existing 9 Nos. of street lights are burning properly.
- ii. Thus the complaint is allowed to the extent indicated.
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 28th day of April 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/

(T. GOPALAKRISHNAN)
CHAIRMAN