

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 28TH DAY OF APRIL 2022

CONSUMER CASE No.24/2022

O. Nagamani,
D.No.5-10-110,
New Colony,
Savithiri Nagar,
Yanam-533464

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Complainant

Vs.

- 1) The Executive Engineer, Cables & TTC,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Yanam.
- 3) The Junior Engineer, Yanam
Electricity Department,
Yanam.

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Respondents

This case in C.C. No.24/2022 came up before this Forum for final hearing on 25/04/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from O. Nagamani and five others during the public interaction programme of this Forum held at Yanam on 08/03/2022. In the complaint, the Complainant had requested, acceptance of new service connection applications seeking power supply in the huts constructed in Government porompoke land in Savithri Nagar. Hence, the Complaint.

2. The complaint has been registered as C.C. No.24/2022 on 08/03/2022 and copy of the complaint was handed over to the Respondents for giving reply by 18/03/2022. The reply of the Respondent No.2 was received on 19/04/2022 and the case was posted for hearing on 25/04/2022 through video conferencing.

3. In the Affidavit dated 04/04/2022 the Assistant Engineer, Yanam / Respondent No.2 stated that the application seeking new service connection have been received on 25/02/2022 from the following 6 persons all are from Savithri Nagar Village in Yanam.

- i. Tmt. Oleti Nagamani W/o Srinivasu
- ii. Tmt. Malladi Lovalaxmi,
- iii. Tmt. Pala Laxmi
- iv. Tmt. Sangadi Adilaxmi
- v. Tmt. Pemmadi Bosamma and
- vi. Tmt. Oleti Dhana Laxmi.

On verification of the location and installations for which the applicants have applied for new service connection, it is noticed the following:

- a) The installations are built with coconut and thatched leaves as walls and roofing;
- b) No brick walls are found seeming danger to extend power supply in view of fire safety;
- c) The location belongs to Government poromboke land;
- d) No pakka wiring works have been made for the installation and hence directed the applicant for making minimum wiring essential for safety of the residents.
- e) The applicants are directed to make necessary arrangements for housing meter and service connection wires.

On making the above arrangements by the applicants, necessary charges towards SCC, SD and MSD have been collected 01/04/2022 from the above six applicants towards release of new service connections.

4. Hearing was held on 25/04/2022 through video conferencing. Complainants were not present. During the hearing the Assistant Executive Engineer, Yanam informed that all the applications have been processed and supply extended on 08/04/2022.

ORDER

i. Since the new service connections were registered, processed and connection extended, the complaint is treated as closed.

Dated at Puducherry on this the 28th day of April 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/

(T. GOPALAKRISHNAN)
CHAIRMAN