

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 26TH DAY OF APRIL 2022

CONSUMER CASE No.27/2022

Ganta Manoj Babu,
Adhi Andhrapet,
Farampet,
Yanam-533464

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Complainant

Vs.

- 1) The Executive Engineer, Cables & TTC,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer-(O&M),
Electricity Department,
Yanam.
- 3) The Junior Engineer, Yanam
Electricity Department,
Yanam.

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Respondents

This case in C.C. No.27/2022 came up before this Forum for final hearing on 25/04/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Ganta Manoj Babu during the camp of this Forum held at Yanam on 08/03/2022. In the complaint, the Complainant had stated that, they have constructed houses several years back. LT lines are passing over their houses endangering their lives and wanted to be shifted. Hence, the Complaint.
2. The complaint has been registered as C.C. No.27/2022 on 08/03/2022 and copy of the complaint was handed over to the Respondents for giving reply by 18/03/2022. The reply of the Respondent No.2 was received on 19/04/2022 and the case was posted for hearing on 25/04/2022 through video conferencing.
3. In the Affidavit dated 04/04/2022 the Assistant Engineer, Yanam / Respondent No.2 stated that the poles and lines were erected on the Government roads decades back by the Department where there are only huts. Subsequently, the huts are converted into buildings without sparing any setbacks resulting in to passage of LT lines nearer to the houses. The buildings are constructed long back. The residents are already given several notices long back and requested them to bear the charges towards shifting of lines and poles. But not materialized due to non-willing from the residents. Now the residents are requesting for shifting of poles and lines. It incurs more expenditure for shifting of poles and lines. Hence, the Department has already informed the residents to bear the cost towards shifting of poles and lines since the poles are erected before construction of their houses.
4. Hearing was held on 25/04/2022 through video conferencing. Both the Complainant and Respondents were present. During the hearing the Complainant told that plots were allotted by the Government and poles were existing then itself. The Respondents were asked to identify any alternative measure to ensure safety of the people living there. The Respondents informed that there is no other alternative

other than shifting poles. The existing lines and poles cannot be reused as they were erected nearly 30 years back and are in damaged condition.

5. Since, plots are given by the Government, the Respondents are advised to prepare estimate to shift the poles and lines and explore the possibilities of carrying out the work at the cost of the Department which made the allotment. In case if there is no possibilities, considering the safety of the residents, the Department may make sympathetic view as the huts are converted into pucca building after getting financial assistance only from the Government. The Respondents have informed that they will prepare the estimate and sent for sanction within 15 days. The Department had also informed that they have not received any line materials from Puducherry Stores for the past 3 years. The Assistant Engineer, Yanam has been directed to file additional Affidavit giving details of the materials and period that they were sent to Yanam.

ORDER

- i. The Respondent shall prepare the estimate and get sanction of the competent authority for shifting of poles and lines at the Government cost and ensure minimum safe clearance as per safety rules. A compliance report on the action taken shall be submitted to this Forum within 15 days.
- ii. Hence the Complaint is allowed.
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 26th day of April 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/

(T. GOPALAKRISHNAN)
CHAIRMAN