

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 26TH DAY OF APRIL 2022

CONSUMER CASE No.28/2022

S. Rajendiran,
S/o Sinuvasan,
No.7, Aatrangaraitheru (Pet),
Kannambur,
Ambagarathur,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal
- 2) The Assistant Engineer –Rural
Electricity Department,
Karaikal.
- 3) The Junior Engineer-Ambagarathur,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.28/2022 came up before this Forum for final hearing on 20/04/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from S. Rajendiran S/o Sinuvasan during the Public interaction programme of this Forum held at Ambagarathur section, Karaikal on 15/03/2022. In the complaint, the Complainant had stated that on the way to Kannapurpet the electrical poles are located in fields and power supply is being interrupted frequently. Roads have been formed for more than 15 years and still the electrical lines are not brought to the road side. Street lights are also to be provided. Hence, the Complaint.
2. The complaint was registered as C.C. No.28/2022 on 15/03/2022 and the copy of the complaint was handed over to the Executive Engineer, Karaikal and others to furnish reply by 25.03.2022. The case was posted for hearing on 20/04/2022.
3. In the Affidavit dated 24/03/2022, the Assistant Engineer, Rural / Respondent No.2 had stated that, the site has been inspected and estimate has got sanctioned for an amount of Rs.4,98,598/- with the work order validity till 08/10/2025 for shifting of over head line from fields to road side. The work will be completed by July 2022. Further, the provision of new street light, estimate will be prepared on receipt of Line sketch showing the required number of lights along with concurrence letter to bear the estimate cost and financial soundness certificate from the concerned Municipality. Letter dated 23/03/2022 has been sent to the Commissioner, Thirunallar Commune Panchayat, Karaikal for taking necessary action at their end.
4. Hearing was held on 20/04/2022 at Karaikal. Both the Complainant and Respondents were present. The Respondents had been directed to shift the lines from the fields to the road side by the end of May 2022. Proposal for providing new street lights based on the representation may be forwarded to the Thirunallar Commune Panchayat and copy of the letter be given to the Complainant for follow-up with the Commune Office.

ORDER

- i. As directed, the Respondent is directed to shift the lines from the field to the road side by the end of May 2022. A Compliance report shall be sent to this Forum soon after completion of the work within 7 days of completion.
- ii. Thus, the above Complaint is allowed to that extent
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 26th day of April, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN