

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
(Under the Electricity Act, 2003)  
PUDUCHERRY

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PRESENT:

**THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,**  
CHAIRMAN I/C AND LICENSEE MEMBER

**THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,**  
JERC NOMINATED MEMBER

THURSDAY, THE 10TH DAY OF SEPTEMBER 2020

**CONSUMER CASE No.35/2020**

U. Perumal,  
No.38, Droupadhiamman Koil Street,  
Dhilarshpet,  
Puducherry - 605009

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Complainant

Vs.

- 1) The Executive Engineer- Rural North, O & M,  
Electricity Department,  
Puducherry.
- 2) The Assistant Engineer – Lawspet,  
Electricity Department,  
Puducherry.
- 3) The Junior Engineer, Gorimedu  
Electricity Department,  
Puducherry.

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Respondents

This case in C.C. No.35/2020 came up before this Forum for final hearing on 04.09.2020. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru U. Perumal on 12/08/2020. In the Complaint he had mentioned that two numbers of electrical service connection with Policy No. 83937 and 175576 located in the property belonging to him and which were in his name have been transferred to the name of Tmt. Santhi who had produced fake ownership documents. The Complainant has requested to take necessary action on the concerned and to retransfer two service connection to his name again. Hence the complaint.
2. The complaint has been registered as C.C. No.35/2020 and notices have been sent to the Respondents on 13/08/2020 to reply on or before 24/08/2020. The Respondent have given reply on 20/08/2020.
3. In the reply the Assistant Engineer had stated that on inspection of the premises it was observed that the service connections bearing Policy No. a)21-53-02-0176A/A2 & b)21-53-02-0177/A2 are in the name of Tmt. Santhi and one Policy No.21-53-02-0176/A2 in the name of Thiru Perumal are existing at No.38 Drowbathiamman Koil Street, which belongs to Thiru Perumal and all the three services are found in use for ground floor and first floor (Portion 1&2) belongs to Thiru Perumal.
4. The Assistant Engineer further stated that the service connection bearing Policy No. a)21-53-02-0176A/A2 and b)21-53-02-0177/A2 held in the name of Thiru Perumal has been name transferred in favour of Tmt. Santhi erroneously by oversight. Hence an order was issued vide office No.722/ED/AE/Lawspet/F.03/2020-2021 dated 17/08/2020 cancelling the earlier Name transfer Order issued in respect of the service connection bearing Policy a)21-53-02-0176A/A2 & b)21-53-02-0177/A2 in favour of Tmt. Santhi. The Assistant Engineer had submitted copy of cancellation order.

5. The case was posted for hearing on 04/09/2020. The authorised representative of the Complainant and Respondent No.2 and 3 were present. Respondent No.1 was on permission during the hearing. The Complainant was asked whether he is satisfied with the action taken by the Department to cancel the name transfer earlier given to Tmt. Santhi. The Complainant replied that he was satisfied. Further the Assistant Engineer, Lawspet had produced copies of the print out of the consumer data taken from the computer billing list which shows that the Policies are in the name of the Complainant Thiru U. Perumal.

ORDER

- (i) Since the grievance of the Complainant has been resolved in total, the Complaint is treated as closed.
- (ii) The Complainant may observe the name in future bills that are to be issued and if there is any problem he may approach this Forum again.

Dated at Puducherry on this the 10<sup>th</sup> day of September 2020.

**Sd/-**

**(R. KRISHNAMURTHY)**  
**JERC NOMINATED MEMBER**

**Sd/-**

**(A.S. JITENDRA RAO)**  
**CHAIRMAN I/C &**  
**LICENSEE MEMBER**