

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
CHAIRMAN I/C AND LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 17TH DAY OF SEPTEMBER 2020

CONSUMER CASE No.36/2020

R. Jayabalan,
No.87, Thirugnanasambandar Street,
Vilvanathar Nagar,
Muthialpet,
Puducherry

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Complainant

Vs.

- 1) The Executive Engineer-Urban, O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Town-II,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer, (Rev-I),
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Muthialpet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.36/2020 came up before this Forum for final hearing on 14.09.2020. After hearing both sides and after having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru R. Jayabalan, on 11/08/2020. In the Complaint he had mentioned that the department has changed the meter on 27/06/2019 and after that the power consumption recorded in the meter seems to be on the higher side and made several complaint to the Department. But, no action taken. Hence the complaint.
2. The complaint has been registered as C.C. No.36/2020 and notices have been sent to the Respondents on 13/08/2020 to reply on or before 24/08/2020. The Respondent have given reply on 24/08/2020. The case was posted for hearing on 14/09/2020. .
3. During the hearing, the Complainant has reiterated that the consumption is on the higher side. The Assistant Engineer, Town II has been directed to fix another meter in series with the existing meter for a month and record the consumption to find out the difference if any between those two meters and file a detailed Affidavit along with the details of the connected load of the house, number of units consumed per month before June 2019 and after 2019. The Complainant has been directed to pay an amount of Rs.12,000/- pending receipt of meter performance report and to issue of final order.

INTERIM ORDER

- (i) The Assistant Engineer, Town-II has been directed to fix a meter in series with the existing one and record the consumption for a month to find out the variation in the consumption between two meters, if any.
- (ii) The Assistant Engineer, Town-II should take acknowledgement of the Complainant at the time of taking the initial reading on the date of fixing new meter and final reading on 30th day.

- (iii) The Complainant is directed to pay an amount of Rs. 12,000/- within a week from the date of the Order, pending issue of final order.
- (iv) Further hearing in this case will be fixed on receipt of the Affidavit from the Assistant Engineer, Town-II.

Dated at Puducherry on this the 17th day of September 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
CHAIRMAN I/C &
LICENSEE MEMBER