

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
(Under the Electricity Act, 2003)  
PUDUCHERRY

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PRESENT:

**THIRU T. GOPALAKRISHNAN, B.E.,**  
CHAIRMAN

**THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,**  
LICENSEE MEMBER

**THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,**  
JERC NOMINATED MEMBER

FRIDAY, THE 22<sup>ND</sup> DAY OF APRIL 2022

**CONSUMER CASE No.36/2022**

Hariharan,  
S/o Kuppayee,  
No.57, Chinnaveerampattinam Street,  
Odaiveli,  
Ariyankuppam,  
Puducherry 605007

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Complainant

Vs.

- 1) The Executive Engineer Rural-South (O&M),  
Electricity Department,  
Puducherry
- 2) The Assistant Executive Engineer –Rural (South)  
Electricity Department,  
Puducherry.
- 3) The Junior Engineer- Ariyankuppam,  
Electricity Department,  
Puducherry.

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Respondents

This case in C.C. No.36/2022 came up before this Forum for final hearing on 21/04/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from Hariharan S/o Kuppayee during the public interaction programme of this Forum held at Ariyankuppam Section on 25/03/2022. In the complaint, the Complainant had stated that due to road widening work undertaken in school street, Odaiveli, the existing RCC poles were replaced by 30' RCC Poles. While carrying out the work due to hindrance of water pipe laid by private party, the existing pole was shifted from the opposite side to front side of his house, due to which electric lines are passing over his premises. The Complainant has reported the matter to the Department, but no action was taken. Hence, the Complaint.

2. The complaint was registered as C.C. No.36/2022 on 25/03/2022 and copy of the Complaint handed over to the Executive Engineer, Rural(South) and others to furnish reply by 04.04.2022. The Assistant Executive Engineer, (Rural-South) filed his reply on 04/04/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 21/04/2022.

3. In the Affidavit dated 04/04/2022, the Assistant Executive Engineer-Rural-South / Respondent No.2 had stated that, an estimate for providing side arm with support has been prepared so as to shift the LT line passing over the premises of the Complainant. The Complainant has been informed for the payment of supervision charges to the Department. The Complainant has to carry out the work at his own cost.

4. Hearing was held on 21/04/2022. Both the Complainant and Respondents were present. During the hearing the Complainant stated that lines passing over premises had been shifted by providing additional brackets in the recently erected pole. The Respondents stated that the work was carried out after collecting Supervision Charges from the Complainant. The poles are erected only on the Government portion of the road and there is no hindrance to the Complainant.

Observation: The Junior Engineer, Ariyankuppam stated that the above work was carried out due to widening of the road. It was impressed on the Respondents not to collect any charges in future from the affected / aggrieved Complainant as the grievances arose due to the unmindful action of the Department.

ORDER

- i. Since the complaint has been addressed the complaint is treated as closed.

Dated at Puducherry on this the 22<sup>nd</sup> day of April, 2022

**Sd/-**

**(R. KRISHNAMURTHY)**  
**JERC NOMINATED MEMBER**

**Sd/-**

**(A.S. JITENDRA RAO)**  
**LICENSEE MEMBER**

**Sd/-**

**(T. GOPALAKRISHNAN)**  
**CHAIRMAN**