

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
CHAIRMAN I/C AND LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 17TH DAY OF SEPTEMBER 2020

CONSUMER CASE No.37/2020

K.L. Kishore Kumar,
No.25, Subramaniyar Koil Street,
Pettichetipet,
Lawspet,
Puducherry - 605008

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Complainant

Vs.

- 1) The Executive Engineer- Rural North, O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Lawspet,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer, (Rev-II),
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Lawspet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.37/2020 came up before this Forum for final hearing on 14.09.2020. The Complainant called absent. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru K.L. Kishore Kumar, on 21/08/2020. In the Complaint he had enclosed a copy of the payment statemet downloaded from the computer and had informed that he had paid Rs.1,245/- for the month of June 2020 and have requested for rectification of the excess billing made by the Respondents. Hence the complaint.
2. The complaint has been registered as C.C. No.37/2020 and notices have been sent to the Respondents on 27/08/2020 to reply on or before 07/09/2020. The Respondent have given reply on 04/09/2020. The case was posted for hearing on 14/09/2020. This was informed to the Complainant over phone. As requested by the Complainant a copy of the reply furnished by the Respondent has been sent to the Complainant by Registered Post on 03/09/2020.
3. On the date of hearing, the Complainant was called absent and Respondents were present.

ORDER

- (i) The Calculation sheet furnished by Junior Accounts Officer, Rev-II, have been verified and found to be in Order and hence no excess billing made by the Respondents.
- (ii) Since the calculation sheet has also been sent to the Complainant, the Complaint is treated as closed.
- (iii) If the Complainant is still having any doubt he may apply for the review of the Order to the CGRF in accordance with Rule 26(7) of CGRF Regulations 2019, within 30 days from the date of the Order.

Dated at Puducherry on this the 17th day of September 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
CHAIRMAN I/C &
LICENSEE MEMBER