

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
CHAIRMAN I/C AND LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 29TH DAY OF SEPTEMBER 2020

CONSUMER CASE No.38/2020

K. Gopalakrishnan,
No.D.4, Thiagumudaliar Nagar,
Mudaliarpet,
Puducherry 605 004.

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Complainant

Vs.

- 1) The Executive Engineer-Urban, O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Marapalam,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer – Rev.I
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Mudaliarpet
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.38/2020 came up before this Forum for final hearing on 22.09.2020. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru K. Gopalakrishnan, on 26/08/2020. In the Complaint he had mentioned that he had paid an amount of Rs.899/- on 21/05/2020. But he had again paid a bill for Rs.3026/- on 19/08/2020. He had requested for details of meter reading for the bill since the details are not available. Hence the complaint.

2. The complaint has been registered as C.C. No.38/2020 and notices have been sent to the Respondents on 31/08/2020 to reply on or before 10/09/2020. The Respondents have submitted reply on 08/09/2020 and the same was given to the Complainant. The case was posted for hearing on 22/09/2020.

3. During the hearing the Complainant was not present, but sent a letter through Registered Post stating that he is satisfied with the details received from the Department. Due to some personal reasons he was not in a position to attend the hearing in person.

ORDER

(i) Since the Department furnished the required clarification for the bill as prayed by the Complainant and the Complainant is satisfied with the details furnished, the Complaint is closed.

Dated at Puducherry on this the 29th day of September 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
CHAIRMAN I/C &
LICENSEE MEMBER