

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
CHAIRMAN I/C AND LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 6TH DAY OF OCTOBER 2020

CONSUMER CASE No.39/2020

Thiru A. Selvaraj,
No.7, Fourth Cross,
Sowari Nagar,
Dharmapuri,
Puducherry – 605 009.

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Complainant

Vs.

- 1) The Executive Engineer- Rural (North), O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Kurumbapet,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer – Rev.II
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Mutharaiyarpalayam
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.39/2020 came up before this Forum for final hearing on 05.10.2020. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru A. Selvaraj, on 04/09/2020. In the Complaint he had mentioned that due to COVID 19, the Electricity Department had collected current consumption charges based on the average of electricity consumption of previous months. He had received the bill for the month of July 2020 for an amount of Rs.6,203/- and paid the same. He had requested the details for the bill. Hence the complaint.
2. The complaint has been registered as C.C. No.39/2020 and notices have been sent to the Respondents on 07/09/2020 to reply on or before 17/09/2020. The Respondents have submitted reply on 17/09/2020. The case was posted for hearing on 23/09/2020. Based on the request of the Complainant the hearing was postponed twice, to 29/09/2020 and 05/10/2020. Even on 05/10/2020 the Complainant was called absent and set exparte.
3. In the initial reply the Junior Accounts Officer (Revenue-II) had furnished the consumption details upto June 2020 only. Whereas the Complainant had paid amount upto July 2020. Hence Junior Accounts Officer (Revenue-II) was instructed to furnish revised working sheet upto July 2020. The revised calculation was furnished by Junior Accounts Officer (Revenue-II) on 05/10/2020. The details furnished are reproduced below:

March 2020	Initial	23371
June 2020	Final	24692
TOTAL Units		1,321
Units / month		330.25

	Month	Units	CC	FSC	Sur(4%)	Total	Paid	Arrears
								630
1.	Mar-2020	330	1003	40		1043	0	1673
2.	Apr-2020	330	1003	40		1043	0	2716
3.	May-2020	330	1003	40		1043	0	3759
4.	Jun-2020	331	1009	40	22	1071	0	4830
5.	Jul-2020	360	1171	40	167	1378	6203	5

ORDER

- (i) Since the Complainant wanted the details for the bill he had paid for July 2020 and the Junior Accounts Officer (Revenue-II) had furnished the same, the Complaint is treated as closed.
- (ii) If the Complainant is having any clarification he may file a Review Petition within 30 days from the date of this Order.

Dated at Puducherry on this the 6th day of October 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
CHAIRMAN I/C &
LICENSEE MEMBER