

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
(Under the Electricity Act, 2003)  
PUDUCHERRY

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PRESENT:

**THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,**  
CHAIRMAN I/C AND LICENSEE MEMBER

**THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,**  
JERC NOMINATED MEMBER

TUESDAY, THE 13TH DAY OF OCTOBER 2020

**CONSUMER CASE No.40/2020**

Thiru Krishna Iyer,  
No.12(30), 6<sup>th</sup> Cross,  
Gnanaprakasam Nagar,  
Saram,  
Puducherry

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Complainant

Vs.

- 1) The Executive Engineer-Urban, O & M,  
Electricity Department,  
Puducherry.
- 2) The Assistant Engineer – Town –II,  
Electricity Department,  
Puducherry.
- 3) The Junior Accounts Officer – Rev.I  
Electricity Department,  
Puducherry.
- 4) The Junior Engineer, Saram  
Electricity Department,  
Puducherry.

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Respondents

This case in C.C. No.40/2020 came up before this Forum for final hearing on 09.10.2020. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint dated 16/09/2020 has been received from Thiru Krishna Iyer, through email on 18/09/2020. In the Complaint he had mentioned that he had written letter to the Junior Engineer, Saram about the exorbitant electricity charges, but no reply has been received. He had furnished certain details and requested for clarification. Hence the complaint.
2. The complaint has been registered as C.C. No.40/2020 and notices have been sent to the Respondents on 21/09/2020 to file reply on or before 30/09/2020. The Respondents have submitted reply on 30/09/2020. The case was posted for hearing on 09/10/2020.
3. In the reply the Junior Accounts Officer (Revenue-I) had furnished the working details in a descriptive manner. The Complainant had sent another email on 08/10/2020 informing that he cannot attend the hearing on 09/10/2020 due to some pre-occupation and further informed that he is not satisfied with the reply given by the Department which is vague.
4. During the hearing on 09/10/2020 the Respondent No.3 had furnished a detailed working sheet for the billing from March to June 2020 and also the details of billing for the month of July 2020 which are reproduced below:

07-38-01-0082AA

Calculation for the month of March to June 2020

|                              |                |
|------------------------------|----------------|
| Final Reading                | 22442          |
| Initial Reading              | 22120          |
| Units consumed for 4 months  | 322            |
| Units consumed for 1 month   | 81             |
| $81 \times 1.50 = 122$       |                |
| C.C. Charges                 | 122            |
| FSC                          | 40             |
| Total                        | 162 per month  |
| For 4 Months                 | $162 \times 4$ |
| Arrears as on February 2020  | Rs.47          |
| Total                        | Rs.695         |
| Consumer paid                | Rs.438         |
| Balance amount upto 06 -2020 | Rs.257         |

## Calculation for the month of July 2020

|                             |        |
|-----------------------------|--------|
| Final Reading               | 22536  |
| Initial Reading             | 22442  |
| Units consumed for 1 month  | 94     |
| $94 \times 1.50 = 141$      |        |
| C.C. Charges                | 141    |
| FSC                         | 40     |
| Surcharge 4%                | 20     |
| Total                       | Rs.201 |
| Arrears as on June 2020     | Rs.257 |
| Total                       | Rs.458 |
| Consumer paid               | Rs.458 |
| Balance amount upto 07-2020 | 0      |

ORDER

- (i) From the working details it is seen that the rates for the billing are in accordance with the approved JERC Tariff. Since the requested clarifications / workings for the bill paid by the Complainant have been furnished by the Department, the Complaint is treated as closed.
- (ii) If the Complainant is having any specific observation / remarks on the clarification furnished by the Department, he may file a Review Petition before this Forum within 30 days from the date of this Order.

Dated at Puducherry on this the 13<sup>th</sup> day of October 2020.

**Sd/-**

**(R. KRISHNAMURTHY)**  
**JERC NOMINATED MEMBER**

**Sd/-**

**(A.S. JITENDRA RAO)**  
**CHAIRMAN I/C &**  
**LICENSEE MEMBER**