

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
(Under the Electricity Act, 2003)  
PUDUCHERRY

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PRESENT:

**THIRU T. GOPALAKRISHNAN, B.E.,**  
CHAIRMAN

**THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,**  
JERC NOMINATED MEMBER

THURSDAY, THE 19<sup>TH</sup> DAY OF AUGUST 2021

**CONSUMER CASE No.40/2021**

Mohamed Ali Maraicar. V,  
Area co-ordinator,  
Bismillah Resident's Welfare Association,  
Old No.15, Halithu Maricar street,  
Thirumalairayan Pattinam  
Karaikal – 609 606

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Complainant

Vs.

- 1) The Executive Engineer,  
Electricity Department,  
Karaikal.
- 2) The Assistant Engineer – Town - I,  
Electricity Department,  
Karaikal.
- 3) The Junior Engineer, T.R. Pattinam,  
Electricity Department,  
Karaikal.

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Respondents

This case in C.C. No.40/2021 came up before this Forum for final hearing on 17/08/2021 at Karaikal. After hearing and having stood over till this date for consideration this Forum has delivered the following

The case of the Complainant is as follows:

1. In the camp sitting at T.R. Pattinam held on 14.07.2021, a complaint has been received from Mohamed Ali Maricar V. In the complaint, the complainant had stated there is heavy voltage fluctuation in his area due to inadequate capacity of distribution transformer located at a remote place from the residential area, Secondly three phase line has been provided in the street but the power lines are sagging dangerously as stay wire is not provided till date. Complaints made to the department was in vain due to manpower shortages and lock-down as informed by the local Junior Engineer. He has prayed to resolve the grievances. Hence the complaint.

2. The complaint has been registered as C.C. No.40/2021 on 14/07/2021 and copy of the Complaint has been handed over to the Executive Engineer, Karaikal for giving reply before 26.07.2021. The reply from the Respondent was received on 03/08/2021 and the case was posted for hearing on 17/08/2021.

3. In the affidavit dated 26.07.2021 filed by the Respondent 2, it is stated that the service connection of the petitioner Thiru. Mohamed Ali Maricar has been changed to the feeding of another nearby distribution transformer Marie SS 200 KVA on 19.07.2021 and LT stay wire also provided. The respondent also filed a copy of the acknowledgment from the complainant for the work carried out.

4. In the letter addressed by the complainant, it has been confirmed that one stay wire has been provided at Halithu Maricar street and the public were saved. Complaint on voltage fluctuation also rectified. He expressed his thanks to the Forum.

5. In the camp hearing held on 17.08.2021 at Karaikal, the Complainant did not appear as his grievances was resolved.

ORDER

(i) Since the complaint on voltage fluctuation and sagging power lines have been resolved, and the Complainant is satisfied, the Complaint is closed.

Dated at Puducherry on this the 19<sup>th</sup> day of August 2021.

**Sd/-**

**(R. KRISHNAMURTHY)  
JERC NOMINATED MEMBER**

**Sd/-**

**(T. GOPALAKRISHNAN)  
CHAIRMAN**