

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
(Under the Electricity Act, 2003)  
PUDUCHERRY

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PRESENT:

**THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,**  
CHAIRMAN I/C AND LICENSEE MEMBER

**THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,**  
JERC NOMINATED MEMBER

TUESDAY, THE 10TH DAY OF NOVEMBER 2020

**CONSUMER CASE No.42/2020**

Tmt. V. Bhuvaneswari,  
Plot No.27-B, Main Road,  
Ezhil Nagar, (North),  
Muthialpet,  
Puducherry – 605 003

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Complainant

Vs.

- 1) The Executive Engineer-Urban, O & M,  
Electricity Department,  
Puducherry.
- 2) The Assistant Engineer – Town-II,  
Electricity Department,  
Puducherry.
- 3) The Junior Accounts Officer – Rev.I  
Electricity Department,  
Puducherry.
- 4) The Junior Engineer, Muthialpet  
Electricity Department,  
Puducherry.

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Respondents

This case in C.C. No.42/2020 came up before this Forum for final hearing on 10.11.2020. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Tmt. V. Bhuvaneswari on 15/10/2020. Along with the Complaint she has enclosed a copy of the representation given to the Junior Accounts Officer, Revenue-I, on 28/09/2020. The Complainant has requested for reassessment of the electricity consumption based on the actual meter reading furnished by the individual. Hence the Complaint.
2. The complaint has been registered as C.C. No.42/2020 on 19/10/2020 and notices have been issued to the Respondents on 19/10/2020 for giving reply by 28/10/2020. The reply from the Junior Accounts Officer, Revenue-I was received on 27/10/2020.
3. In the reply, the Junior Accounts Officer, Rev-I furnished the clarification and finally concluded that there is no excess billing and the bill issued is in Order. A copy of the reply was sent to the Complainant along with the notice for hearing.
4. The hearing date was fixed on 10/11/2020. In the meanwhile, the Complainant vide her letter dated 06/11/2020 had informed that she is satisfied with the reply given by the Department and further informed that there is no need for any enquiry in this regard.

#### ORDER

- (i) Since the Complainant had agreed with the clarification furnished by the Junior Accounts Officer – Revenue –I, the Complaint is treated as closed.

Dated at Puducherry on this the 10<sup>th</sup> day of November 2020.

**Sd/-**

**(R. KRISHNAMURTHY)**  
**JERC NOMINATED MEMBER**

**Sd/-**

**(A.S. JITENDRA RAO)**  
**CHAIRMAN I/C &**  
**LICENSEE MEMBER**