

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 30th DAY OF MARCH 2023

CONSUMER CASE No.42/2023

Sujala,
Chathooth House,
C.O. New Mahe,
Cherukallai,
Mahe-670672.

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Complainant

Vs.

- 1) The Executive Engineer SPM & Buildings,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – O&M,
Electricity Department,
Mahe.
- 3) The Junior Engineer-Mahe
Electricity Department,
Mahe.

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Respondents

This case in C.C. No.42/2023 came up before this Forum for final hearing on 21/03/2023. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from Sujala, during the public interaction programme of this Forum held at Mahe on 16/02/2023. In the complaint, the Complainant had stated that one jack fruit tree is under LT line and he is not able to remove the tree. Therefore the Complainant prayed this Forum to issue necessary directions to the Respondents to dismantle the LT line to cut the jack fruit tree. Hence, the Complaint.

2. The complaint was registered as C.C. No.42/2023 on 16/02/2023 and copy of the Complaint handed over to the Assistant Engineer, Mahe and others to furnish reply by 28/02/2023. Reply from the Assistant Engineer, Mahe / Respondent No.2 was received on 02/03/2023 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 21/03/2023.

3. In the Affidavit dated 24/02/2023, the Assistant Engineer-Mahe / Respondent No.2 on behalf of Respondent 1 and 3 had stated that, the for cutting the jack fruit tree the existing LT lines to be dismantled and deteriorated poles at both ends to be replaced. The work will be completed by 31/03/2023.

4. Hearing was held on 21/03/2023 at Puducherry through video conferencing. The Complainant not appeared and the Respondents were present. The Respondent No.1 present in the Forum during the hearing. The Respondent No.2 informed that the work has been completed on 16/03/2023 and replaced the poles and jack fruit tree was cut. The Complainant also had given a letter of satisfaction to the effect.

ORDER

i. Since the grievances of the Complainant has been attended, the complaint is treated as closed.

ii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56,

Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 30th day of March, 2023

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN