

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 30TH DAY OF SEPTEMBER 2021

CONSUMER CASE No.49/2021

S. Ramakrishnan,
Second Cross,
Ambedkar Nagar,
Thirunallar,
Karaikal

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer – Rural,
Electricity Department,
Karaikal.
- 3) The Junior Engineer, Thirunallar,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.49/2021 came up before this Forum for final hearing on 15/09/2021 at Karaikal. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following

The case of the Complainant is as follows:

1. A Complaint is received from S. Ramakrishnan, during the Camp of this Forum held on 17/08/2021 at Thirunallar, Karaikal. In the complaint, the Complainant has stated that, he is residing at Second Cross, Ambedkar Nagar, Thirunallar having service connection with Policy Code No.62-72-02-0075 and his house is at a distance of 200 feet from the existing post. He had erected one GI Pipe for support of service connection wire. Presently the GI pipe got rusted and fell down. This problem exists for a long time. He prays to provide one RCC pole. Hence the complaint.
2. The complaint has been registered as C.C. No.49/2021 on 17/08/2021 and copy of the Complaint has been handed over to the Executive Engineer, Karaikal for giving reply by 27/08/2021. The reply from the Respondent was received on 04/09/2021 and the case was posted for hearing on 15/09/2021, at Karaikal.
3. The hearing was attended by the Respondent and Complainant not turned. In the affidavit dt.27/08/2021, Respondent No.2 on behalf of himself and Respondent No.1 had stated that domestic service was effected during the year 2007 in the name of S. Ramakrishnan at second cross, Ambedkar Nagar, Thirunallar. The complainant has constructed house in unapproved lay out and is about 50 meters away from the existing distribution three phase LT lines. The service connection was effected then based on the urgency of the complainant S. Ramakrishnan.
4. Further it is added that there is no pending Minor Extension scheme to provide LT pole at Ambetkar Nagar related to the petitioner. Based on the complaint, One number Extension scheme for provision of two numbers of LT pole at Ambetkar Nagar, Thirunallar in favour of S. Ramakrishnan *vide.*, Ref. No.326/EDK/AE-R/JE-TNR/F-CGRF/2021-2022, dt.27-09-2021 has been prepared. The work would be completed shortly.
5. In the hearing Respondents were directed to complete the erection of two poles by 27.09.2021. On 27.09.2021, it was confirmed that the work was completed and

compliance report would be sent at the earliest. Forum also confirmed from the complainant over phone and ascertained poles are erected.

ORDER

- (i) Since the erection of RCC poles have been completed by the Department as prayed for by complainant, the Complaint is closed.
- (ii) The Respondents are directed to submit a compliance report to this Forum within 7 days from the date of this Order.
- (iii) Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 30th day of September 2021.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN