

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 27TH DAY OF SEPTEMBER 2021

CONSUMER CASE No.51/2021

R. Vasuki,
W/o. Darmaraj,
No.41, Maasani Amman Nagar,
Athipadugai Road,
Thirunallar,
Karaikal

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer – Rural,
Electricity Department,
Karaikal.
- 3) The Junior Engineer, Thirunallar,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.51/2021 came up before this Forum for final hearing on 15/09/2021 at Karaikal. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following

The case of the Complainant is as follows:

1. A Complaint has been received from R. Vasuki, W/o. Darmaraj during the Camp of this Forum held on 17/08/2021 at Thirunallar, Karaikal. In the complaint, the Complainant has stated that, she is residing at No.41, Maasani Amman Nagar, Athipadugai Road, Thirunallar, Karaikal since eight years having service connection No.66-72-04-0301BB and her house is at a distance of 50 meters from the existing post. She had erected one GI Pipe for support of service connection wire. Presently the GI pipe got rusted and fell down. It is utter darkness around her house. She prays to provide one RCC pole. Hence the complaint.
2. The complaint has been registered as C.C. No.51/2021 on 17/08/2021 and copy of the Complaint has been handed over to the Executive Engineer, Karaikal for giving reply. The reply from the Respondent was received on 07/09/2021 and the case was posted for hearing on 15/09/2021, at Karaikal.
3. In the affidavit dt.27/08/2021, Respondent 2 on behalf of himself and R1 had stated domestic service was effected during the year 2015 in the name of Vasuki at 41, Maasani Amman Nagar, Thirunallar. The complainant has constructed house in unapproved lay out and is about 50 meters away from the existing distribution single phase LT lines. The service connection was effected there based on the urgency of the complainant Vasuki.
4. Further it is added that there is no pending Minor Extension scheme to provide LT pole at Maasani Amman Nagar related to the petitioner. Based on the complaint, One number Extension scheme for provision of one number of LT pole at Maasani Amman Nagar, Thirunallar in favour of Vasuki *vide.*, Ref. No.274/EDK/AE-R/JE-TNR/F-CGRF/2021-2022, dt.26-08-2021 has been prepared. The work would be completed shortly.
5. In the hearing Respondents were directed to complete the erection of one pole by 22.09.2021. On 24.09.2021, it was confirmed that the work was completed and

compliance report would be sent at the earliest. Forum also confirmed from the complainant over phone and ascertained one pole erected.

ORDER

- (i) Since the erection of RCC Pole has been completed by the Department as prayed for by complainant, the Complaint is closed.
- (ii) The Respondents are directed to submit a compliance report to this Forum within 7 days from the date of this Order.
- (iii) Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 27th day of September 2021.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN