

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 26TH DAY OF MAY 2022

CONSUMER CASE No.51/2022

E. Jayabalan,
No.3, First Cross Street,
Indira Nagar,
Thirubuvanai,
Puducherry.

....

Complainant

Vs.

- 1) The Executive Engineer Rural-South (O&M),
Electricity Department,
Puducherry
- 2) The Assistant Engineer –Thirubuvanai,
Electricity Department,
Puducherry.
- 3) The Junior Engineer-Thiruvandarkoil,
Electricity Department,
Puducherry.

....

Respondents

This case in C.C. No.51/2022 came up before this Forum for final hearing on 18/05/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from E. Jayabalan during the public interaction programme of this Forum held at Thirubuvanaï Section on 19/04/2022. In the complaint, the Complainant had stated that in Indira Nagar, Sudalai Street, there are 3 distribution transformers in the same place. Out of these, two Transformers are feeding the colony and one for industrial feeding. These transformers should be shifted to the vacant place in the industry. Several times, representations given to the Department for shifting of these transformers, but no action has been taken so far. The Complainant requested for Orders for shifting transformers. Hence, the Complaint.

2. The complaint was registered as C.C. No.51/2022 on 19/04/2022 and copy of the Complaint handed over to the Executive Engineer, Rural(South) and others to furnish reply by 29/04/2022. Reply from the Assistant Engineer, Thirubuvanaï/ Respondent No.2 was received on 09/05/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 18/05/2022.

3. In the Affidavit dated 05/05/2022, the Assistant Engineer-Thirubuvanaï / Respondent No.2 on behalf of Respondent 1 and 3 had stated that, the above location was inspected with Junior Engineer and noticed that 3 nos. of transformers are existing along the road side of Sudalai street, namely TA Koil SSV 200KVA, TA Koil SSXII 200 KVA and TA Koil SS.X 200KVA. Of these, TA Koil SS-X 200KVA is existing in front of Complainant's house and feeding to nearby industrial services. Other two transformers are feeding to domestic and commercial services. At present the TA Koil SS X 200 KVA is not having transformer since the failed transformer has not been replaced. Presently all loads are being fed from nearby TA Koil SS XII 200 KVA. The two Transformers TA KOIL SSV 200 KVA and TA Koil SS XII 200 KVA are existing along the road side with safety to public, there is no need to shift them. It is proposed to shift the TA Koil SSX200 KVA to near load centre. Accordingly an estimate amounting to Rs.2,82,541/- has been prepared under maintenance towards

shifting of the above transformer and sent for expenditure sanction vide No.82/ED/JE-TAK/F.12-1/2022-23 dated 02/05/2022. The shifting work of the above transformer will be completed by 4th week of June 2022.

4. Hearing was held on 18/05/2022. The Complainant called absent. During the hearing the Respondent was asked whether there are any safety issues in the existence of transformer and any transformer is erected in private land. The Respondent informed that all the Transformers have safe clearance and are erected in public place only. However as committed by them they will shift the Transformer SSX 200KVA to the load centre. The Forum had informed that the Transformer should not be shifted just because of the request of the Complainant, but has to justify technically. The Respondent was asked to file additional Affidavit with sketch indicating the present location and proposed location. The Respondent accordingly filed necessary details. The SS XII 200 KVA feeding industrial line is being shifted near to the industry and also improves the voltage levels in the area which were earlier tail end to the transformer.

ORDER

- i. The Transformers are located in public place with safe clearance without any problem to the public. No private property has been encroached upon. In future, for any such complaint or right of way or hindrance to public, the Complainant is directed to approach the competent revenue authorities and this Forum has no jurisdiction on such matters.
- ii. Thus, the complaint is dismissed.
- iii. The Respondent is directed to file a compliance report after shifting of the transformer and indicating tail end voltage.
- iv. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory

Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; email ombudsman.jercuts@gov.in within 30 days from the date of this Order under intimation to this Forum and the Respondents.

v. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 26th day of May, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN