

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
CHAIRMAN I/C AND LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 24TH DAY OF DECEMBER 2020

CONSUMER CASE No.52/2020

B. Krishnamoorthy,
Plot No.8,Door No.13,
Fourth Street,
Kumaran Nagar,
Lawspet,
Puducherry 605 008.

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Complainant

Vs.

- 1) The Executive Engineer- Rural (North)O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Lawspet,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer – Rev.II
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Lawspet,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.52/2020 came up before this Forum for final hearing on 23.12.2020. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru B. Krishnamoorthy by post, on 19/11/2020. In the Complaint, the Complainant had informed that (i) For the month of September 2020 the CC Bill for an amount of Rs.459/- was received. But, Online amount showed as Rs.483/- which he had paid on 17/10/2020 expecting that the excess payment of Rs.24/- will be adjusted in the bill for October 2020. But, it is not done by the Department and hence requested that the adjustment be done in the Bill for November 2020. (ii) In the bill for February 2020 the reading was shown as 5101. Whereas in the bill for July 2020, the previous reading shown as 4931 instead of 5101. Thus he had paid an amount twice for 170 units and wanted correction / rectification. Hence the Complaint.

2. The complaint has been registered as C.C. No.52/2020 on 24/11/2020 and notices have been sent to the Respondents on 24/11/2020 to reply on or before 04/12/2020. The reply dated 02/12/2020 from the Respondent No.3 was received in which the Junior Accounts Officer (Rev-II) furnished detailed clarification as shown below:

22-03-02-0153B/A2		
February 2020	Initial reading	4931
October 2020	Final reading	6471
Total Units		1540
Units per month		256.6667

Tariff 1.50, 2.50, 4.35, 5.60

Sl. No	Month	Unit	CC	FSC	Sur. 4%	Diff claim	Prompt repayment	Total	Paid	Arrears
										0
1.	Feb 20	256	644	40				684	360	324
2.	Mar 20	256	644	40				684	361	646
3.	Apr 20	257	648	40				688	361	973
4.	May 20	257	648	40				688	360	1301
5.	Jun 20	257	648	40				688	41	1948
6.	Jul 20	257	648	40				688	2637	0

Tariff 1.50, 2.55, 4.50, 5.90

7.	Aug 20	280	765	45	27	14	-	851	851	0
8.	Sep 20	200	405	45	33	3	3	483	483	0

4. The was posted for hearing on 23/12/2020. Meanwhile a letter dated 17/12/2020 has been received from the Complainant, by post, on 21/12/2020. In the letter the Complainant had informed that due to his old age condition he is not in a position to attend the hearing on 23/12/2020 and further informed that he is satisfied with the clarification furnished by the Department and requested to close his complaint. Hence the case was posted for Orders on 24/12/2020.

ORDER

- (i) Since the Complainant is satisfied with the reply furnished by the Department and had requested to close the Complaint, the Complaint is closed.

Dated at Puducherry on this the 24th day of December 2020.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
CHAIRMAN I/C &
LICENSEE MEMBER