

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

THURSDAY, THE 26TH DAY OF MAY 2022

CONSUMER CASE No.54/2022

S. Arulselvam,
No.28, DBG Nagar,
Kalthietherthalkuppam,
Puducherry 605102.

....

Complainant

Vs.

- 1) The Executive Engineer Rural-South (O&M),
Electricity Department,
Puducherry
- 2) The Assistant Engineer –Thirubuvanaai,
Electricity Department,
Puducherry.
- 3) The Junior Engineer-Thiruvandarkoil,
Electricity Department,
Puducherry.

....

Respondents

This case in C.C. No.54/2022 came up before this Forum for final hearing on 20/05/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from S. Arulselvam during the public interaction programme of this Forum held at Thirubuvanaï Section on 19/04/2022. In the complaint, the Complainant had stated that there is no street light for the past 20 years from Kalitheerthalkuppam to Thirubuvanaï Police Station. As no action was taken for providing street lights road accidents and theft had occurred causing dangerous situation to the people living there. The Complainant prayed for issue of necessary directions to the Department for provision of new street lights. Hence, the Complaint.

2. The complaint was registered as C.C. No.54/2022 on 19/04/2022 and copy of the Complaint handed over to the Executive Engineer, Rural(South) and others to furnish reply by 29/04/2022. Reply from the Assistant Engineer, Thirubuvanaï/ Respondent No.2 was received on 09/05/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 20/05/2022.

3. In the Affidavit dated 05/05/2022, the Assistant Engineer-Thirubuvanaï / Respondent No.2 on behalf of Respondent 1 and 3 had stated that, the road from Kalitheerthalkuppampet to Thirubuvanaï village entrance has no street light provision. In this regard, provision of new street lights from Kalitheerthalkuppampet to Thirubuvanaï Police Station, necessary estimate for providing 12 + 12 nos. of 20W LED fitting has been prepared for an amount of Rs.1,13,925 and Rs.2,02,991 and submitted for expenditure sanction on 05/05/2022. The above work will be completed by 4th week of June 2022.

4. Hearing was held on 20/05/2022. Both the Complainant and Respondent were present. During the hearing the Respondent stated that necessary estimate prepared and sent to the Executive Engineer, Rural(South) for expenditure sanction. The matter is to taken to the Commissioner, Mannadipet Commune Panchayat for Resolution to provide new street lights. On receipt of the same, necessary action to

be taken for providing new street lights. The Complainant was directed to approach the Commune Panchayat along with the copy of letter and follow up the matter to issue resolution by the Commissioner. On receipt of the same, the Department is to take action as per Regulation 5.59 of the Electricity Supply Code, 2018 for providing new street light.

ORDER

- i. Since action taken to resolve the grievances at the Department level was taken, the Complaint is treated as closed as the local body is to work in tandem with the Respondent in providing the Resolution for providing new street light.

Dated at Puducherry on this the 26th day of May, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN