

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
CHAIRMAN I/C AND LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 5TH DAY OF JANUARY 2021

CONSUMER CASE No.55/2020

P. Vengatachalapathy,
No.34, Veerabathirasamy Koil Street,
Lawspet,
Puducherry -605008

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Complainant

Vs.

- 1) The Executive Engineer- Rural (North)O & M,
Electricity Department,
Puducherry.
- 2) The Assistant Engineer – Kurumbapet,
Electricity Department,
Puducherry.
- 3) The Junior Accounts Officer – Rev.II
Electricity Department,
Puducherry.
- 4) The Junior Engineer, Muthirapalayam,
Electricity Department,
Puducherry.

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Respondents

The case of the Complainant is as follows:

1. A Complaint has been received from Thiru P. Vengadachalabathy, on 15/12/2020. In the Complaint, the Complainant had alleged that his father-in-law had applied for a new additional service in the month of September 2020. But the Department has not taken any action so far for processing the application. He had also complained that the behaviour of staff of Muthirapalayam O&M is also not proper and requested for directions for providing early service connection and to take action on the erring Department official. Hence the Complaint.

2. The complaint has been registered as C.C. No.55/2020 on 19/12/2020 and notices have been sent to the Respondents on 23/12/2020 for giving reply.

3. Meanwhile the Complainant had informed vide his letter dated 24/12/2020 received on 29/12/2020 stating that the Department higher officials have assured to take action on the grievances and hence he has requested to permit him to withdraw his complaint.

ORDER

(i) Since the Complainant had requested for withdrawal of Complaint, the Complaint is closed.

Dated at Puducherry on this the 5th day of January 2021.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
CHAIRMAN I/C &
LICENSEE MEMBER