

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

WEDNESDAY, THE 25TH DAY OF MAY 2022

CONSUMER CASE No.55/2022

J. Kuppusamy,
S/o Jayaraman,
No.30, Pillaiyar Koil Street,
Sagadapattu,
Puducherry 605501.

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Complainant

Vs.

- 1) The Executive Engineer Rural-South (O&M),
Electricity Department,
Puducherry
- 2) The Assistant Engineer –Thirubuvanaai,
Electricity Department,
Puducherry.
- 3) The Junior Engineer-Thiruvandarkoil,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.55/2022 came up before this Forum for final hearing on 20/05/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from J. Kuppusamy during the public interaction programme of this Forum held at Thirubuvanaï Section on 19/04/2022. In the complaint, the Complainant had stated that there is no bus facility to their village. They have to get down in stretch to go to Sanyasikuppam and then they have to walk to Sagadapattu village. In between the stretch they have to cross a bridge. There are no street lights from the bridge end to the village. Because of this darkness anti-social elements used this road for unwanted works. Ladies and children are afraid of using this in the night hours. The Complainant requested for issue of directions to the Department for providing street lights in the interest of public. Hence, the Complaint.

2. The complaint was registered as C.C. No.55/2022 on 19/04/2022 and copy of the Complaint handed over to the Executive Engineer, Rural(South) and others to furnish reply by 29/04/2022. Reply from the Assistant Engineer, Thirubuvanaï/ Respondent No.2 was received on 09/05/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 20/05/2022.

3. In the Affidavit dated 05/05/2022, the Assistant Engineer-Thirubuvanaï / Respondent No.2 on behalf of Respondent 1 and 3 had stated that, the location was inspected with the Junior Engineer and noticed that road from end of Pidarikuppam village to Sagadapattu river bridge to the length of about 160 mts has no street lights provision and the river bridge is also not having street lights. An estimate has been prepared for providing 7 nos. of LED fittings, new street lights to the above location for an amount of Rs.92,049/- and submitted for expenditure sanction on 05/05/2022. The above work will be completed by 4th week of June 2022.

4. Hearing was held on 20/05/2022. Both the Complainant and Respondent were present. During the hearing the Complainant reiterated the problem, that people are facing while passing through stretch of road in the night time. The Respondent No.2 had informed that there are already some poles without lights and some needs to be

erected for provision of street lights in the stretch. The Respondent No.1 also agreed to clear the estimate on priority and will arrange to provide street lights by 4th week of June 2022. The Complainant was satisfied with the reply of the Department. The Complainant was advised to give a letter to the Department after completion of the work.

ORDER

- i. The Respondents shall complete the provision of street lights as committed by 4th week of June 2022 and file a compliance report within a week thereafter.
- ii. Thus, the complaint is allowed.
- iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 25th day of May, 2022

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN