

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 25TH DAY OF APRIL 2023

CONSUMER CASE No. 56/2023

D. Mahalatchoumy,
W/o Datchinamoorthy,
No.30, South Street,
Agaramangudi,
Nedungadu,
Karaikal.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Rural,
Electricity Department,
Karaikal.
- 3) The Junior Engineer – Nedungadu,
Electricity Department,
Karaikal.

....

Respondents

This case in CC No.56/2023 came up before this Forum for final hearing on 12.04.2023. After hearing both sides and having stood over till this date for consideration, this Forum has delivered the following

The case of the complainant is as follows.

1. A Complaint was received from D. Mahalatchoumy W/o Datchinamoorthy, during the public hearing held by this Forum at Karaikal on 16.03.2023. In the complaint, the Complainant had stated that she is living in the above mentioned address. She had purchased a plot for construction of a house at Agaramangudi village. There is one electric pole erected in her plot which prevents her from construction of house. The Complainant therefore, prayed this Forum to issue necessary directions to the Respondents to shift the electric pole from her plot. Hence, the complaint.

2. The complaint has been registered as C.C. No.56/2023 on 16/03/2023 and copy of the complaint was handed over to the Executive Engineer – Karaikal for giving reply by 27.03.2023. Reply received from Respondent No.2 on 03.04.2023 and the same was communicated to the Complainant. The case was posted for hearing on 12/04/2023 at Karaikal.

3. In the reply filed by the Second Respondent i.e. the Assistant Engineer, Rural, Electricity Department, Karaikal, on behalf of himself and for Respondent No.1 and 3, had stated that one letter has been received on 27/02/2023 requesting to shift the LT 3 Phase 5 wire line and agreed to bear the estimated cost. Based on the request letter dated 27/02/2023, estimate has been prepared for an amount of Rs.47,762/- with supervision and GST charges. The petitioner has remitted the supervision charges of Rs.2,564/- and GST charges for Rs.462/- on 27/02/2023 and has agreed to undertake the shifting works.

4. Hearing was held on 12/04/2023 at Karaikal. Both the Complainant and Respondents were present. The Complainant submitted that the Respondents have completed the work with her entire satisfaction.

ORDER

- i. Since the grievances of the Complainant has been resolved to the satisfaction of the Complainant the complaint is treated as closed.
- ii. The Complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF Order by the Licensee, may make an Appeal in prescribed Annexure-IV to the Electricity Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Road, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015; Phone 0124-4684708; email within 30 days from the date of this Order under intimation to this Forum and the Respondents.

Dated at Puducherry on this the 25th day of April, 2023

Sd/-
(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-
(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-
(T. GOPALAKRISHNAN)
CHAIRMAN